



Welcome to Mokena

Resident Resource Guide

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WWW.MOKENA.ORG

WELCOME

TO MOKENA

We have compiled a variety of topics to provide you with helpful information and useful phone numbers.

If you need further assistance or have any questions, Village staff is happy to help!

Stop in and say hi at
Mokena Village Hall
11004 Carpenter Street
Mokena, Illinois 60448

Call us at (708) 479 - 3900

Visit us online at www.mokena.org



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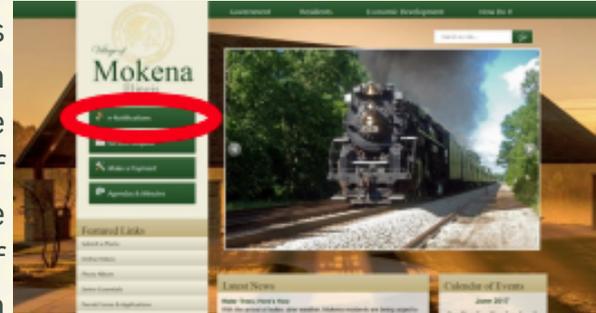
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Resident Fundamentals

E-News/Notify Me

The Village of Mokena’s electronic newsletter is sent to subscribers periodically following Board meetings, or whenever important news breaks. Mokena e-News provides news from Board meetings, as well as information regarding community events. Our notification service allows you to selectively sign up for a broad array of specific e-mail content, including Village Board and Village Commission/Committee meeting agendas, notification of free leaf and branch pickup dates, construction notifications and more. Sign up today and become informed about your community.



If you would like to receive the e-newsletter, visit the Village’s home page at www.mokena.org, and click on the “e-notifications” icon on the upper left side.

Cable Television

The current cable provider for the Village of Mokena is Comcast/Xfinity Cable. There are two Customer Service Centers near Mokena—20151 S. LaGrange Rd, Frankfort, IL, and 14225 S. 95th Ave, Orland Park, IL. For more information, or to start service, please call Comcast/Xfinity at **(800) 934- 6489** or visit their website at www.xfinity.com. In addition, AT&T U-Verse is currently available in some areas of Mokena. Residents can check their address for availability at www.uverse.com or by calling (877) 827-5288.

Dial-a-Ride Will County Township

Transportation services are available for seniors or residents with disabilities within the Will County Township boundaries. Rides must be booked a minimum of 48 hours in advance for services between 8 am and 5 pm.

Current Fairs:

Seniors (60 & over). . . \$2 one way, \$4 round trip

Riders w/ disabilities. . . \$2 one way, \$4 round trip

Outside of township passengers. . . \$4 one way, \$8 round trip

For more information, or to schedule a ride call (800) 244-4410 or (815) 774-6346 or visit www.willcountyillinois.com

Resident Fundamentals

Garage/Estate Sales

Garage/estate sales are a supported activity and a common occurrence in Mokena, as well as other communities. We request residents obtain a *no-fee* permit prior to having a garage sale. Permits are available at the Village Hall or through the Village's website. Only two permits are allowed per year per address. **Registered sales are then posted on cable channel 6 and our website.** Residents are requested to use some neighborly etiquette when conducting a garage/estate sale.

Guidelines:

- Garage/estate sales should not begin prior to 9 am or go beyond 8 pm and should not be conducted more than three consecutive days.
- Advertising should not be placed on utility poles, trees, street light poles or in the public right of way. They will be removed by the Village's public works or code enforcement staff.
- Only ground signs located on the property where the garage/estate sale is conducted are allowed.
- All garage/estate sale signs should be removed after the sale.



Pet Ordinances

The Village of Mokena requires all animals to be leashed. It is unlawful to permit any dog or cat to run loose in the Village at any time. Dogs and cats that are on any street, alley, sidewalk, or other public place without being secured on a leash are deemed to be running loose. Dogs and cats which are running loose will be picked up and impounded by the Mokena Police Department.

If you lose your pet or find a stray, call the Mokena Police Department Dispatch at (708) 479-3911.



Village Ordinance requires pet owners to immediately remove their pet's excrement from any public or private property within the Village limits. The Ordinance also prohibits the owner of an animal from allowing excrement to accumulate on their own property to the extent that it would create a public nuisance. Questions or comments regarding this ordinance may be directed to the Mokena Police Department at (708) 479-3912.

Resident Fundamentals

Commuter Rail Service

Metra provides rail services (Rock Island) from Mokena to Chicago (LaSalle Street Station). You may obtain train schedules or ticket information by calling Metra at **(312) 322-6777**, or visiting Metra's website at www.metrarail.com. All commuter parking spaces are available on a first come, first serve basis. The cost for daily parking is **\$2 per day**. Simply insert your payment in the numbered slot of the fare box which corresponds to your parking space.



As an alternative to paying cash, parking tokens are available for purchase at the locations listed below. The single use tokens have a value of \$2 each and are sold in sheets of 10 (\$20/sheet). Tokens purchased at the locations below are valid at Mokena Metra parking lots only.



Front Street Station/Parking
Lot Location: East of Wolf
Road, between Front and
McGovney Streets
Spaces: Approximately 169

McGovney Parking Lot Location:
East of Wolf Road, between Front
and McGovney Streets
Spaces: 131 reserved monthly spaces

Mokena Police Department
Location: 10300 W. 191st St.
Phone: (708)-479-3912
Hours: Mon-Fri 8:30 am - 5 pm

Village Hall Parking Lot
Location: 11004 Carpenter
Street Spaces: Approximately 58
There is an approximate 2-3
block southwest walk to the
Front Street Station.

Mokena Village Hall
Location: 11004 Carpenter St
Phone: (708)-479-3900
Hours: Mon-Fri 8:30 am - 5 pm

Hickory Creek Station/Parking
Lot Location: East of LaGrange
Road, north of 191st Street
Spaces: 1,114 spaces



Resident Fundamentals

Voter Registration



You may register to vote if you are:

- A U.S. Citizen
- 18 years of age by the next election
- A resident of your Will County precinct address for 30 days immediately prior to the next election

You may register to vote at:

- Mokena Village Hall: 11004 Carpenter Street, Mokena, Il 60448 between 8:30 am-5 pm
- Will County Clerk's Office: 302 N. Chicago Street Joliet, Il 60432
- Will County Clerk's website: www.willcountyclerk.gov

You must bring two forms of identification:

- One must show your name & current address
- Second must show your name

Acceptable forms of identification include, but are not limited to:

- Driver's License
- Birth Certificate
- Student ID Card
- Library Card
- Utility Bill
- State ID Card
- Social Security Card
- Employee ID Card
- Credit Card
- Insurance Card
- Checkbook

Once the form has been completed, you will receive your voter's card from the Will County Clerk within two weeks.

Safety Programs

Services Provided by your Police Department

The Mokena Police Department is located at 10300 W. 191st Street. The non-emergency number is (708) 479-3912.

9-1-1 Emergency Telephone System

The Village of Mokena is covered by the Will County Enhanced 9-1-1 Emergency Telephone System. What makes the system so effective is that every landline telephone in the county is programmed into the 9-1-1 computer, and when a call comes into the dispatch center, the address of the telephone appears on the screen. Consequently, if the caller is unable to speak or does not know the location from where he or she is calling, the dispatcher can still send emergency personnel to the scene. The Enhanced 9-1-1 lines are reserved for emergency use only. Because it is imperative that emergency calls are answered immediately, residents are strongly urged to use the police/ambulance/fire non-emergency number of (708) 479-3912 when they are not in urgent need of police, ambulance or fire. **Call 9-1-1 in the case of a fire, medical emergency, police emergency or other situation when seconds count!**

Abandoned Vehicles

The Mokena Code Enforcement Officer is authorized by Ordinance to enter on private or semiprivate property to investigate any vehicles which appear to be abandoned. The Code Enforcement Officer will make an effort to contact the owner of the vehicle, or the property owner on which the vehicle is located, prior to its being towed, and advise them to remove it. If it is not removed within 7 days, or if the responsible parties cannot be located, the Code Enforcement Officer may remove the vehicle. The Code Enforcement Officer may immediately remove a vehicle from private property if it has been deemed a hazard.

Bicycle/ Recreational Patrols

The Mokena Police Department assigns officers to Bicycle and All-Terrain Vehicle Patrols as a crime prevention and community policing tool. These patrols are seasonal and are utilized during peak periods in residential subdivisions, parks, along recreational trails and other public areas that are difficult to reach with a squad car. These types of patrols enhance rapport with the community and are effective in the prevention of vandalism, juvenile crime and trespassing.

Safety Programs

Child Safety Services

Child Identification/DNA Kits

The Mokena Police Department offers free Child Identification Kits to parents. These scientifically designed kits contain a DNA Isolation Card and a self-rolling ink strip for fingerprints. The Kit also contains sections for complete physical and medical information and can even hold a photograph of your child; all of which is maintained by the parents in case of emergency. These Kits provide an advanced, state of the art method for collecting and archiving a forensic quality DNA sample. Collecting a DNA sample and completing a Child ID Kit provides families with the opportunity to talk about child safety issues. Children who are knowledgeable are safer when faced with unfamiliar situations. These Kits provide a tool for law enforcement officers to use when faced with locating or identifying a lost or missing child. **Child Identification Kits are available at the Mokena Police Department.**

Child Safety Seat Installation Program

The Mokena Police Department has several officers who are certified Child Passenger Safety Seat Technicians. These officers are specially trained to properly install car seats in most automobiles. This service is offered by appointment at the Mokena Police Department and is conducted in our enclosed facility, so weather conditions will not hamper our efforts to keep kids safe while riding in vehicles. Parents will gain valuable knowledge from these technicians on proper installation of child safety seats and seat belt systems. We encourage our residents to take advantage of this program by calling to schedule your appointment today at (708) 479-3912.



Curfew

Curfew restrictions within the Village of Mokena apply to any person **less than 18** years of age.



Curfew Restrictions:

- Sunday to Thursday. . . . 9:30pm to 6am
- Friday and Saturday. . . . 12:01am and 6am

These restrictions do not apply to those persons accompanied by a parent, legal guardian, or a responsible companion of at least 18 years of age. It also does not apply to those persons who are engaged in a business or occupation which the laws of the State of Illinois authorizes them to preform.

Safety Programs

Child Safety Services

D.A.R.E.

Project D.A.R.E. (Drug Abuse Resistance Education) is conducted in area public and parochial schools at the fifth-grade levels. This program, which has won international acclaim, began as a joint effort between the Los Angeles Police Department and the Los Angeles Unified School District. Students are given lessons in a classroom setting by uniformed Mokena Police Officers on how to act in their own best interest when faced with high-risk, low-gain choice. They are also taught how to resist peer pressure and other influences in making their personal choices regarding tobacco smoking, tobacco advertising, drug abuse, inhalants, alcohol consumption, health, social networking, and bullying. The D.A.R.E. curriculum culminates with a high-energy graduation ceremony that includes individual student awards for personal essays regarding their D.A.R.E. experience.



Safety Programs

Parking

Winter Parking Regulations

The Mokena Police and Public Works Departments have worked together to develop strategies to have vehicles parked along Village streets moved during snow plowing operations. When cars are parked along the streets during snow removal, plows must weave around them, creating potentially hazardous situations. It is necessary for the snowplow crews to remove snow curb-to-curb so that curbside inlets can be cleared. This allows the streets to drain properly and limits the build up of snow and ice.

An amendment to the Ordinance adopted by the Village Board makes it unlawful to park a vehicle on any Village street at any time the snow on the street exceeds a depth of 2". This parking restriction remains in effect until snow plowing operations are completed. Mokena residents should be aware that when a snowfall occurs during overnight hours our Ordinance makes it the vehicle owner or driver's responsibility to move the vehicle from the street by the time the snow has reached a depth of 2".

Residents are also reminded that it continues to be unlawful for a person, while removing snow from a private driveway or sidewalk, to deposit the snow into the street or in a manner that would obstruct the free flow of vehicle or pedestrian traffic.



Questions regarding this Ordinance may be directed to the Mokena Police Department at (708) 479- 3912, Monday through Friday.

Rapid Recovery Program

Electronic Technology to Locate Missing Persons

The Mokena Police Department and Emergency Services and Disaster Agency (ESDA) have joined forces with Care Trak Incorporated to provide a life-saving system to locate missing individuals who may be affected by Alzheimer's disease, Autism, Down Syndrome or other neurological disorders. This system has proven itself to be reliable, practical and affordable.

Safety Programs

Rapid Recovery Program

Electronic Technology to Locate Missing Persons (continued)

Rapid Recovery participants wear personalized wrist bands that emit a tracking signal 24 hours a day, seven days a week. When a care giver notifies the Mokena Police Department that a person is missing, officers will respond to the residence with the mobile tracking system. The Rapid Recovery wrist band, about the size of a wristwatch, is a highly water resistant, one ounce battery operated wrist transmitter which emits an automatic tracking signal every second, 24 hours a day. The signal can be tracked on the ground, in a vehicle, or from an aircraft. Because each wrist band has a unique radio frequency, the Mokena Police Department's Rapid Recovery Search Team can be better equipped to facilitate a successful search and potentially locate the person who has wandered away from home. Contact the Mokena Police Department (Crime Prevention Officer) to schedule an appointment to learn more about the Rapid Recovery Program. To be accepted, care givers must abide by and sign program terms and conditions that require constant supervised in-home care of the participant.

Resident Safety Services

Neighborhood Watch

The Police Department will assist any neighborhood interested in preventing crime in their area by developing a Neighborhood Watch Program. In conjunction, the Police Department also conducts Operation ID. This program encourages residents to engrave their valuable items; such as TV's, video player/recorders, etc. with the owner's Illinois Driver's License number for identification. The Police Department provides the use of an engraving tool, free of charge.



Safety Programs

Resident Safety Services

Vacation Watch

All Village residents are urged to use the Vacation Watch Program when they will be away from their residences for vacation periods. Residents who use the program will receive valuable tips on how to minimize the chances that their home will be burglarized or vandalized during their absence. Contact the Mokena Police Department at (708) 479-3912.

Warning Sirens

Mokena ESDA maintains and operates warning sirens located throughout the Village to provide warning to residents in the event of any of a number of emergencies. These sirens are tested the first Tuesday of each month at 10am. The sirens use two different signals:

- The first signal consists of a three-minute steady blast. This signal is used to notify residents of an actual or imminent emergency. Although it may be used for a number of different emergencies, it is most commonly used to warn of a sighting of a funnel cloud or tornado in the area.
- The second signal consists of a three-minute up-and-down blast. This signal is used solely for an actual or imminent national emergency, and has no other purpose or meaning.



PLEASE DO NOT CALL THE POLICE OR FIRE DEPARTMENTS TO QUESTION THE SIREN MEANINGS.

In the event of an emergency, upon hearing either of these signals, residents should seek shelter in their home or place of business and tune to one of Mokena's emergency information stations; *WJOL, 1340 AM or WILL, 96.7 FM*. Residents are urged **NOT TO CALL 9-1-1** to find out why the sirens are sounding. Doing so prevents emergency calls from being answered. Call 9-1-1 only if there is an emergency. In addition to the warning sirens, the Village of Mokena can alert residents by an emergency cable television override system and through the use of a telephone based automated notification system. Residents should be alert for emergency information from these sources as well.

Water

Utility Billing

Utility bills are mailed on the last business day of every month and are **due on the 15th** or the following Monday if the 15th falls on a weekend. The following charges will appear on the bill (rates effective as of July 1, 2024):

Water/Sewer Charge:

If water consumption for the month equals 10,000 gallons, multiplying 10 X \$13.70 (\$137.00) would equal the water/sewer portion of your bill.

Water \$8.80 per 1,000 gallons
Sewer \$4.90 per 1,000 gallons
Total \$13.70 per 1,000 gallons

Refuse Fee:

Your bill will also include a monthly refuse charge. Rates are effective July 1, 2023.

Single Family \$22.62
Townhome/Condo \$20.14
Apartment \$15.60

Senior Discounts:

Residents 65 years and older are allowed a senior discount of \$0.25 on the refuse portion of their monthly bill. To receive this discount, seniors must provide proof of age and complete a senior discount application. Senior rates are listed below.

Single Family:
(Senior) \$22.37
Townhome/Condo:
(Senior) \$19.89

Facility Fee:

A facility charge is also included which is based on the size of the meter installed. This charge is to defray the costs of debt service and/or capital outlay incurred by the Village in the operation of the water distribution system.

Water

Utility Billing (continued)

Estimated Bills:

The Village's meter readers attempt to get readings from all meters on a monthly basis, but sometimes it is not possible, and the bill must be estimated. The most common reasons for not getting a reading are the following: a broken meter, a short in the meter wire, locked gate, inclement weather, and dogs left outside in the yard when no one is home.

When these situations occur, the Village must estimate the resident's bill. The utility billing program estimates a bill based on an average of the previous 24 months of consumption. If you have not been in your home for 24 months, then it is based on the number of months you have lived in your home.

When you receive an estimated bill, it is very important that you call the Water Department at (708) 479-3926 to schedule a time to correct the situation. If the meter is broken or a short has occurred in the meter wire, the Water Department will need access to the meter (in the area of the Read-o-Matic ("ROM")). If the gate to a fenced area is kept locked, the Water Department will relocate the ROM attached to the outside of the house to another area.

How do you know if your bill is estimated? You will note that the letters **EST** appear next to the amount of water used on the bill. Also, if you look on the back of your water bill, there is a definition of each code appearing on your water bill. **The letters EST mean that you have received an estimated bill and should contact the Water Department immediately.**

For further information, please call the Village Hall at
(708) 479-3900



Water

Utility Billing Electronic Notification

Rather than receive your monthly utility bill by mail, you have the option to go paperless and receive a utility billing electronic notification. You will receive an email when your new billing details are available to be viewed.

To take advantage of this option, simply follow the steps below:

- Click the “Utility Bill Payment” button located on the left side of our home page at www.mokena.org
- Log in to your account (if you have not previously requested access to your account, you will need to do so first)
- Click the “e-billing” tab
- Check the box next to your utility account number to activate the notification process.
- Click “Finished”

As a caution, remember that it will be your responsibility to contact us should your e-mail address change for any reason. Electronic notification is an “either/or” choice. If you choose to utilize this new option, the standard paper invoice sent to you previously via U.S. Mail will no longer be sent. That’s why it’s essential that you remain vigilant and keep your e-mail address current. If you have any unanswered questions regarding electronic notifications give us a call at (708) 479-3900.

Utility Payment Locations

Location	Address	Hours	Payment Options
Village Hall	11004 Carpenter Street	Monday - Friday 8:30 am - 5 pm	Cash, Check, Visa, MC, Discover
Police Department	10300 W. 191st St	Monday - Friday 8:30 am - 5 pm	Cash, Check, Visa, MC, Discover

Water

Utility Payment Options



Credit Card by Phone:

Make your Utility Bill payment by calling us at (708) 479-3900 and using your Visa, MasterCard, or Discover credit or debit card. We do not accept American Express. Please have your Utility Bill account number and credit card information ready. We do not store your card information for future payments. We are unable to take checks by phone.

Automatic Payment Withdrawal:

Automatic payment withdrawal from your checking account is available for your Utility Bill. Payments are automatically withdrawn from your checking account on the due date, the 15th of each month. This eliminates penalty fees. A monthly statement will still be sent verifying the amount to be deducted from your checking account.

If you would like to sign up for this service, please call the Village Hall at (708) 479-3900 and request a form or print the form from www.mokena.org. The form can be found under the Residents tab > Water Information > Automatic Payment Withdrawal Form. After you have filled out the form, return it with a voided check to the Village Hall. Payment withdrawal will begin the following month. Your monthly statement will show the phrase *BANK PMT* in the space provided for “net amount”.

Online Utility Bill Payment:

Take advantage of our popular online utility payment program. Residents can view their account activities, make one-time payments (using a check or credit card), or set up automatic monthly payments with a credit card.

To request an account, visit www.mokena.org, click on “Utility Bill Payment” (blue water drop) on the left and follow the prompts.

If you have any questions about setting up Automatic Payment Withdrawal or Online Utility Bill Payment, please call the Village Hall at (708) 479-3900.

Water



Leaks

One thing that can save a considerable amount of money is repairing water leaks within your home, no matter how small they might be. Unseen or unfixed, they can drip hundreds, even thousands of gallons of water wastefully down the drain. A little detective work several times a year can catch these water thieves in the act and put them out of circulation. You should know where your master water supply valve is in your home. If you have a plumbing leak in the house, you will need to know in a hurry. The most likely location is where the water supply pipe enters your home.

Checking for Water Leaks:

After each thirty-day billing period, the Water Department often receives many inquiries regarding water consumption from water users. Many of these calls are generated by leaking or malfunctioning plumbing. It's the responsibility of each and every water user to make sure they do not have any leaks in their water system.

Faucets:

Most leaks result from worn washers in household faucets and showerheads. These faucets, as well as seldom-used taps in the basement or storage rooms, should be checked periodically. Faucet leaks are usually caused by worn washers or “O” rings (for washer-less faucets). Repairing faucet leaks is easy. All you have to do is turn off the water supply line to that faucet, replace the washer and turn on the line again. Any good do-it-yourself book will offer advice on this simple task. If you're not a do-it-yourselfer, have the work done by someone who knows how to do the job.

Outside Taps:

Check the outside taps for leaking water, particularly during the summer sprinkling season. A hose mistakenly left dripping away in the grass or garden can waste thousands of gallons of water over the course of a summer. Remember to tightly close outside faucets every time you shut off the water.

Toilets:

The toilet is one of the most common water wasters, but its leaks tend to be less noticeable than faucet leaks. To determine if your toilet is leaking, look at the toilet bowl after the tank has stopped filling. If water is still running into the bowl or if water can be heard running, your toilet is leaking .

Most toilet leaks occur at the overflow pipe or at the plunger ball inside the tank. To locate a toilet leak, take the tank lid off and flush. The water level should come up to about a half inch or so below the overflow pipe. Adjust the float level control screw, if necessary, so the valve shuts off the water at that level. If the valve itself is leaking, you may need a plumber to fix it.

Water

Leaks

Toilets (continued):

Although water may not be seen or heard running, your toilet may have a silent leak. To test for a silent leak, drop a little food coloring into the tank. DO NOT FLUSH. Wait for about 10 minutes. If the food coloring appears in the toilet bowl, your toilet has a silent leak. It is probably located in or around the plunger ball or flapper valve at the bottom of the tank. These leaks are also easy to fix with parts from your hardware store.

If you have questions about leaks, please contact the Water Department at (708) 479-3926.

Deduct Meters



A deduct meter measures certain water not discharging into the sanitary sewer system. This may include water used for lawn sprinkling systems, outside hose connections, or spigots for filling swimming pools, depending on how the meter was installed.

Deduct meters are optional and may be installed to measure all or just a portion of the water used outside of your home. **Please check with your plumber** to confirm the deduct meter is installed to reflect your needs for outside water usage, otherwise you will be charged the full amount of water and sewer usage, both outside and inside your home.

There shall be **no** permanent or temporary water piping system from the deduct meter to any interior water outlet. The measurement of the deduct meter shall be deducted from the consumer's sewer usage based upon the reading of the primary water meter. See example below for further explanation:

Water	Usage/Gallons	Cost of Water	Cost of Sewer	Total Water/Sewer
Inside	6,000	\$47.34	\$25.50	\$72.84
Outside	4,000	\$31.56	\$17.00	\$48.56
Total W/S	10,000	\$78.90	\$42.50	\$121.40
Total W/S with Deduct Meter	4,000		-17.00	104.40

Water

Deduct Meters

It is the responsibility of the applicant to arrange for the installation of the deduct meter by a plumber licensed by the State of Illinois. All such plumbers must also be fully bonded and licensed as a contractor by the Village.

Once the deduct meter is installed, the applicant *must* contact the Water Department at (708) 479- 3926 to schedule an inspection and sealing of the actual deduct meter. Deduct water meters must be installed similar to regular water meters, including the installation of a 1/2” conduit, complete with pull wire between the water meter and the outside meter readout. This conduit should terminate at a point in the outside wall that is next to the existing meter readout

The outside meter readout will then be installed and the deduct meter will be put into service.

The deduct meter must be installed after the main water meter. Both water meters should be located in the same area.

The Village retains the right to inspect and test any deduct meter as needed to verify compliance with all regulations. Inspections of deduct meters may be conducted annually at the discretion of the Water Department. Violation of any water and sewer ordinance may result in the nullification of the deduct meter readings and removal of the deduct meter.

Water deduct meters are provided by the Village. There are fees for the meter permit and the installation of the meter, these charges vary depending on the meter's size. Please call Community Development at (708) 479-3900 with questions or for current pricing on deduct meters.

Lawn Sprinkling Regulations

The Village of Mokena continually monitors and assesses its outdoor watering program for lawn sprinkling. The program we have in place is one of the most comprehensive in the South Suburbs, making Mokena a leader in pro-active customer service. With your help and cooperation, the program should allow you and your neighbors to water your lawns with moderation throughout the summer. We are confident that this program will continue to succeed and that Mokena residents will recognize the need to work together should we experience a hot, dry summer. The sprinkling program is easy to understand, utilizing a “zone” format which is further defined below. Questions regarding the zone program may be directed to (708) 479-3926.

Water

Lawn Sprinkling Regulations

For easy zone identification, signs will be posted throughout the Village, which will be color coded in **Green, Yellow, Orange, or Red**. You can also find the zone currently in effect by:

- Tuning into Cable Channel 6
- Logging onto Village website www.mokena.org
- Calling the Village Hall at (708) 479-3900 (an automated voice message is available after normal business hours)

Zones

<p>1. The "GREEN" Zone Odd/Even—7am-11am, 7pm-11pm</p> <p>This is the normal outdoor watering regulation that is in place from May 15th through September 15th. Outdoor lawn sprinkling will be allowed on an odd/even basis, between the hours of 7am to 11am and 7pm to 11pm. Residents with odd numbered addresses may water their lawn on odd numbered days of the month and residents with even numbered addresses may water their lawn on even numbered days of the month.</p>	<p>2. The "YELLOW" Zone Reduce by 1/3</p> <p>The is the next level of outdoor water regulation. The Yellow Zone requests cooperation from the entire community to voluntarily reduce outdoor water by 1/3 until conditions improve. A Yellow Zone will be implemented when:</p> <ul style="list-style-type: none">• Continual hot, dry weather conditions exist, and;• Daily consumption trends upward reducing necessary water system storage reserves and;• Forecasted weather conditions are likely to continue or worsen
<p>3. The "ORANGE" Zone Odd/Even-7am-11am ONLY</p> <p>The Orange Zone is our Tier 1 mandatory outdoor watering restriction. Should we experience a hot, dry summer and the Yellow Zone does not reduce outdoor watering by 33% we may be required to implement this restriction.</p> <p>The Orange Zone will allow outdoor watering in the morning only between the hours of 7am and 11am on an odd/even basis.</p> <p>No evening sprinkling will be allowed in this zone.</p>	<p>If a Yellow Zone is implemented, we all need to react quickly by skipping our next regularly scheduled watering time. Conservation is the key! Residents will be allowed to water during normal times without actual restrictions. However, we are urging residents to voluntarily conserve water during a Yellow Zone.</p>
<p>4. The "RED" Zone One Day</p> <p>The Red Zone consists of Tiers 2 & 3 outdoor watering restrictions. The Red Zone will be put into effect in the event of emergencies which require a major decrease in outdoor water usage. The Red Zone tiers are defined below:</p> <p>Tier 2: Will allow outdoor watering of lawns one day per week, Monday or Tuesday, on odd/even days based on your address, 7am-11am and 7pm-11pm</p> <p>Tier 3: Total outdoor watering ban in the event of a water system failure.</p>	<p>In order for the Yellow Zone to succeed (and to avoid entering into mandatory restrictions) a 1/3 reduction in outdoor water consumption is needed to allow the water system to recover. Therefore, talk to your friends and neighbors and encourage them to cooperate by reducing their outdoor watering by 1/3 if the Yellow Zone is implemented. When the Yellow Zone is in effect, we all need to work together to quickly reduce outdoor water consumption by 1/3. If we can accomplish this goal, no further restrictions should be required.</p>

Water

New Lawn Installation

Are you installing sod or planting seed this summer? If so, contact the Community Development Department for a Temporary Sprinkling permit. This no-fee permit will allow you to sprinkle on both odd and even days, 7 am – 11 am and 7 pm - 11 pm for a period of 28 days. By the time the permit expires and you're back to normal watering regulations, your new sod or seed will have had the needed time to germinate and root for a healthy lawn. Should the zone change from Green to Yellow during your 28-day permit, you may continue to sprinkle every day as allowed per the permit until it expires. Keep in mind that permits will not be issued during yellow, orange or red zones so call us at (708) 479-3926 to verify the current sprinkling zone prior to installation of your lawn. Residents replacing/repairing lawns will be asked to provide documentation such as a contract from a landscaper or receipt for seed or sod when applying for a temporary sprinkling permit. Documentation will not be required for owners of new construction that have been issued a landscape permit.



Going on Vacation

If you leave on vacation and set your lawn sprinkling system for the Green Zone, have a neighbor or friend change the setting for you if the zone changes to Yellow, Orange or Red. If conditions warrant a Yellow or Orange Zone, or there is a system mechanical failure and the Red Zone Tier 1 or Tier 2 is instituted while you are on vacation, you risk being ticketed for a violation.

Water

Water Conservation

Aerators:

An aerator is a simple device that mixes air with water from your faucet. The air cuts the flow, so you use less water. It also keeps the water from splashing so much in the sink.

You can buy aerators at most hardware or plumbing supply stores for a few dollars, but first check your faucet to be sure it has a screw thread on either the inside or outside of its mouth. If it doesn't, there's a device called a "universal faucet adapter" that you'll need. If your faucet already has some sort of attachment on it, unscrew that first. If you need a pair of pliers to loosen it, wrap a couple of layers of masking tape around the faucet and aerator so you don't scratch them.

Depending on whether your tap is threaded for inside or outside appliances, you may have to remove the washer that's included with the new aerator. In other words, if it doesn't screw on with the washer in place, take the washer off.

Showerheads:

Water saving showerheads cut the average flow from about 4.5 gallons per minute to as little as 1.25 gallons per minute. In fact, any showerhead manufactured in the United States is now required by law to release no more than 3.2 gallons per minute.

Water saving showerheads cost about \$10. In order to install one, you'll probably need an 8" pipe wrench to unscrew your present showerhead. You should also have some 1/2" pipe thread seal tape or pipe thread compound, which is available at most hardware stores.

Wrap the connection point of the old showerhead with a couple of layers of masking tape to protect the finish from your wrench's teeth. Unscrew the old showerhead. If the pipe ends in a ball-shaped fitting, you'll have to replace it too, or buy a ball-fitting adapter from the hardware store. Wrap thread seal tape or spread compound over the pipe threads, screw the new head on (be sure to cover with masking tape also) and tighten it with the wrench



Visit www.mokena.org/waterconservation for tips on conserving water.

Building Department

Building Requirements

The Village of Mokena Property Maintenance Code requires that all properties be kept in an orderly, clean and safe condition. Weeds and grass are to be kept cut, rubbish and debris properly disposed of, and vehicles and other mechanical equipment must be maintained in working order and properly stored.

When you make improvements to your property, be sure you use a contractor registered by the Village to do the work. **Please contact the Community Development Department at (708) 479- 3900.**

House Numbers:

Village code requires that address numbers be affixed to every building and located so that they are visible and easily read from the street. In the event the Police or Fire Department have to respond to an emergency situation, every second counts and valuable time can be lost searching for your house if address numbers are not clearly visible. **Numbers should be at least 4” tall and a minimum of 1/2” thick.** House addresses are assigned upon issuance of building permits for those residing within the Village limits.

Driveways:

Residential driveways may not be any wider than the width of the garage for which it serves, except for the installation of a circular drive. Permission to widen a driveway beyond the width of a garage is only granted by the Zoning Board of Appeals by way of a variation.

Grading:

Final grading of homes is in accordance with engineering plans approved by the Village. It is unlawful to change any grading by adding or removing fill without first providing a grading plan that can be reviewed by the Village Engineer. Only after the grading plan is approved can any work be done. This applies to both new and existing construction. A post landscape survey is required after final landscaping has been completed on new construction.



Building Department

Building Codes for State of Illinois

- Illinois Building Code 2021
- Illinois Existing Building Code 2021
- Illinois Firewall Code 2021
- Illinois Mechanical Code 2021
- Illinois Electrical Code 2020
- Illinois Storm Shelter Code 2020
- Illinois Elevator and Escalator Code 2019
- Illinois Emergency Standby Power Code 2019
- Illinois Fire Alarm Code 2019
- Illinois Fire Sprinkler Code 2019
- Illinois Structural Concrete Code 2019
- Illinois Accessibility Code 2018
- Illinois Commercial HVAC Inspection and Maintenance Code 2018
- Illinois Energy Conservation Code Standards for Privately Funded Commercial Facilities and Standard for Recent Buildings 2018
- Illinois Accessibility Code 2017
- Illinois Commercial Energy Code 2016
- Illinois Concrete Construction Tolerance Code 2010
- Illinois Plumbing Code

Building Department

Building Permits

Village of Mokena ordinance requires that a building permit be obtained for **ALL** new construction and remodeling. This includes fences, decks, pools and sheds. Below is a list of **some** items that are required to have a building permit. **For a complete list, please visit www.mokena.org.**

<u>Building Permit—FEE REQUIRED</u>	<u>Building Permit—NO FEE REQUIRED</u>
<ul style="list-style-type: none">• Building additions and remodeling• Attached or detached garages• Tool or storage sheds• Swimming pools—above or in-ground• Installation of central air conditioning• Fences and decks• Driveway and sidewalk replacement, patio & paver brick• Structural repairs to roof• Alterations to plumbing or electric systems• Installation of fireplace or wood burning stove• Landscaping• Lawn sprinkler system• Hot tubs• Retaining walls	<ul style="list-style-type: none">• Non-structural replacement of roof or shingles• Replacing hot water heater, water softener or other existing fixture• Replacing existing electric fixtures• Replacing windows with same size windows• Replacing gutters or siding• Demolition of structure• Temporary pools• Seal coat driveway• POD's—Temporary storage bins• Replacing doors/garage doors with same size

Hours of Construction and Delivery of Materials:

Monday thru Friday: 7 am - 7:30 pm or sundown (whichever comes later)

Saturday: 7 am - 5:30 pm

Sunday: None

Building Department

Before you dig, call J.U.L.I.E.

What is J.U.L.I.E.?

J.U.L.I.E. is a non-for-profit corporation that provides contractor/excavators, homeowners and others who may be disturbing the earth with a single toll-free number to call for the locating and marking of underground utilities. J.U.L.I.E. is not a utility, nor do they own utilities or locate underground utilities. J.U.L.I.E. is a message handling service which receives location requests from persons excavating, and then sends these requests to J.U.L.I.E. members who have utilities in the area of excavation.

When do I use J.U.L.I.E.?

If you are proposing any digging activity: putting up a fence, planting a garden or shrubbery, building a storage shed, deck or foundation, etc. J.U.L.I.E. will notify the owners and/or operators of underground utilities who are J.U.L.I.E. members of the planned digging

How do I use the J.U.L.I.E. system?

When you call, be prepared to give the J.U.L.I.E. operator the following information:

- County and City
- Address and description of the project
- The date and time the work will begin
- Your name, address and phone number

The operator will:

- Repeat the information back to you for verification
- Read you the J.U.L.I.E. dig number which, proves you called
- Read you a list of J.U.L.I.E. member utility companies who will be sent this information
- Tell you that you're responsible to search the area for the utilities of others and notify them on your own

At least two business days before you start to dig, a representative from the appropriate J.U.L.I.E. member companies will respond and mark the locations of any underground utilities in the area where the digging is to take place. The following colors will be used for marking underground utility locations:

- Yellow—Gas, Oil or Petroleum
- Red—Electric
- Orange—Communication, Telephone, Cable TV
- Blue—Potable Water
- Green—Sewer

Remember for your own protection, as well as the protection of underground utilities, call J.U.L.I.E. at (800) 892-0123 or 811 at least 48 hours before you dig.



Community Enrichment

Adopt-a-Roadway/ Adopt-a-Pond

The Adopt-a-Roadway program is a joint effort to contribute toward the goal of maintaining litter free streets, roadways, and ponds. It has been set into motion with much success. Community groups, individuals, and other organizations continue the spread of stewardship throughout the community as they participate in this program annually. Litter is collected in the adopted section at least once per year. Removing debris from these areas prevents it from clogging or being washed into the sewer system. Signs have been posted on these roads identifying the groups responsible for maintaining them. The roads are cleaned four times a year between Spring and Fall. Local businesses and organizations eager to participate in this great “Keep Mokena Beautiful” program, can contact Richard Massey, Code Enforcement Officer at (708) 479-3900 for an application.



Beatification Awards

In 1997, the Environmental Commission initiated a Beautification Awards Program, which is now sponsored by the Community Affairs Commission. This program acknowledges residences and businesses that display their pride through good planning and the care and maintenance of their property.

Judges can be identified by their name tag and “Beautification Award Judge” placard in their car window. All residences and businesses are eligible. No registration is necessary or accepted. Professional landscaping does not provide an edge over the do-it-yourselfer. Judges will review their assigned areas twice during the summer months. Winners will be selected and invited to a special awards ceremony in the fall. Each winner will receive a lawn plaque and a certificate of appreciation from the Mayor. Residents interested in volunteering to be a judge may call (708) 479-3900.

Clean-Up Day

In April 1991, Clean-Up Day was introduced by the Environmental Commission (which is now known as the Community Affairs Commission) as a way to inspire each and every resident to show pride in their community. Residents volunteer their time to join in a one-day blitz to remove trash and debris from various roadways and open spaces within the Village. The event grows in scope and popularity each year. In recent years, over 200 volunteers have participated in Clean-Up Day. **You will need to bring a pair of work gloves. Garbage bags will be provided.** Trucks from the Public Works Department are used to collect and dispose of the bagged refuse. Afterwards, volunteers are treated to a complimentary lunch of hot dogs, chips and pop at the Village Hall.

Waste Disposal

The Mokena Board of Trustees approved a uniform container recycling and trash collection program offered by the Village's solid waste disposal provider, NuWay Disposal.

Under this program, each single-family home and townhome unit is assigned a uniform 96 gallon container with wheels for trash (brown) and a uniform 64 gallon container with wheels for recyclable materials (green). Both containers have lids to prevent wind from blowing trash and recyclable materials throughout the community while the containers are waiting to be emptied by NuWay.



Refuse is collected EVERY Tuesday and Recyclables are collected EVERY OTHER Tuesday
Visit www.mokena.org to print a calendar of pickup dates

Below are some FAQ's regarding Mokena's refuse service:

Q. When and how are carts delivered?

A. NuWay will drop off carts for newly constructed homes within 30 days after registering for a utility account. To eliminate confusion over ownership in townhome areas, the carts will be dropped off near your garage. Carts will be dropped off at the curb for single family homeowners. All containers will be pre-marked with serial numbers and documented for each address by NuWay. We also request you record the serial number for your files.

Q. How big are the carts?

A. Each single-family residence receives a **96-gallon brown** refuse cart and a **64-gallon green** recycling cart. Each cart will have an attached lid to help control the problem of blowing garbage/recycling materials as well as wheels for easy mobility.

Q. What if my garbage cart is too big or my recycling cart is too small?

A. There is no problem exchanging the carts for a size more suitable for you or your family. However, we ask that you use your carts for 60 days prior to changing the size. **NuWay will only exchange carts once a year.** We suggest continuing through a few pickup cycles to gain a true understanding of you or your family's needs. Carts are available in **35, 64** and **96** size gallons.

Waste Disposal

FAQ's regarding Mokena's refuse service continued:

Q. What can I do if my garbage is more than the cart will hold?

A. The 96 gallon cart is the biggest available. If you have extra garbage on occasion, you may place it in a container next to the cart and NuWay will pick up the excess. You can also rent or purchase a second cart from NuWay, if this is an ongoing problem. Call NuWay direct at (708) 479-9555.

Q. Can I get an additional recycling cart?

A. Recycling carts are available in three sizes. Residents receive the middle size. If, after 60 days, you find this size to be either too big or small, NuWay will exchange it for a more appropriate size. Any overflow recycling may be placed in a paper bag next to your recycling cart. However, if the 96-gallon size is too small for your family, simply call NuWay at (708) 479-9555 for an additional cart. Every attempt will be made to deliver a new cart within 2 weeks.

Q. Where should I place my carts on pickup days?

A. Due to the automated truck, carts should be placed at least 2 feet from the curb (parkway side) and 4 feet away from permanent structures. The wheels of the cart should be closest to the house. To avoid confusion, detailed guidelines will be delivered with your cart. If you have any questions, you may call NuWay or the Village Hall.

Q. What if my cart breaks or is stolen?

A. NuWay is responsible for maintenance and replacement of the carts (except in the case of negligence). Each cart will have a serial number that will be recorded during delivery to help deter theft. We ask that you also record your cart number. If the cart is stolen, please report the theft to the police. Then call NuWay at (708) 479-9555, every attempt will be made to replace broken or missing carts within 2 weeks.

Q. Can I still put my address on the cart if I want to?

A. Yes, but we ask that you put it in on the inside of the lid only.

Q. How much will this cost?

A. The monthly refuse cost for a single-family home is \$22.62, the monthly townhome rate is \$20.14, and the rate for apartments is \$15.60 (rates effective July 1, 2024).



Q. Will there be any discounts for seniors?

A. Registered seniors will receive a discount of \$0.86 per month on the refuse portion of their utility bill.

Waste Disposal

FAQ's regarding Mokena's refuse service continued:

Q. How do I know if I currently receive the senior discount?

A. Seniors can simply look at the refuse rate on their monthly bill. Seniors currently receiving the discount pay \$22.37 for refuse on a single-family home or \$19.89 for a townhome (rates effective July 1, 2024).

Q. How can I apply for the senior discount?

A. In order to receive the discount one of the homeowners must be at least 65 years old. Discount forms are available at the Village Hall. Seniors may come in person or call (708) 479-3900 and request the form by mail. If you choose to return the form by mail, a copy of the senior's drivers license must accompany the completed form.

Q. What if I already rent or own a cart from NuWay?

A. If you currently own or rent a cart, contact NuWay at (708) 479-9555 to explain the options available

Q. Is there anything I should do to maintain my carts?

A. We suggest placing garbage in bags (preferably plastic) prior to depositing in carts and periodically rinsing residue from carts with a hose.

Q. What should I do with the carts if I move?

A. The serial number on each cart has been recorded with your address; therefore, if you move, please leave the carts with the house. If you are moving to a different address within Mokena, you will either receive new carts (new construction) or use the carts previously assigned to your new address (existing home). If you move out of the area and take the cart with you, NuWay will bill you for the cost of the cart.

Q. What are the benefits of this program?

A. Uniformity throughout the Village, a decrease in the amount of blowing or loose garbage and recycling, and a decrease in the cost of purchasing and replacing garbage and recycling containers.

If you have any questions or concerns that are not addressed, please feel free to contact the Village Hall at (708) 479-3900.



Waste Disposal

Recycling

Q. What can I recycle?

- Glass—clear, brown, green (bottled or jar form only). No windowpanes or light bulbs
- Plastic—numbers 1-7 (**excluding 6**), such as 2-liter pop bottles, milk jugs, laundry detergent bottles. However, any plastics which depict 1 or 2 within the recycling triangle will be accepted. Recycling triangles are normally located on the bottom of the container
- Metals—aluminum, tin, and steel cans will be accepted in the program
- Paper—any paper product found in Sunday newspapers will be accepted. Glossy magazines and catalogs. These items can be co-mingled with newspapers
- Chip Board—includes cereal boxes and cookie/cracker boxes
- Corrugated cardboard—includes brown boxes most commonly referred to as cardboard boxes. The boxes must be broken down and in bundles
- Discarded junk mail

Q. How do I get a recycling container?

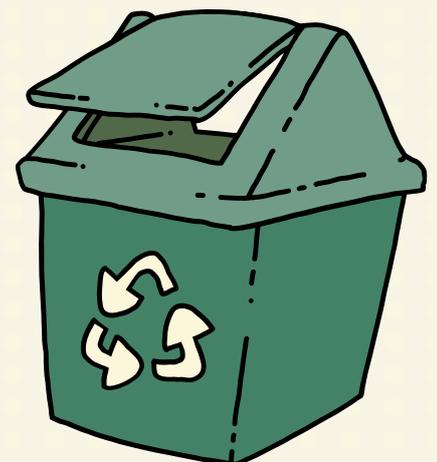
A. New residents will have a recycling cart delivered to their home by NuWay Disposal within 30 days after registering for a utility account.

Q. How do I prepare items for recycling?

A. Caps from both plastics and glass containers should be removed and placed in the regular garbage although rings can be left attached. Labels can be left on cans and bottles, as well as plastic jugs. Jars, bottles, and cans should be rinsed out to avoid odors. Newspapers should be either bound with twine or placed in a brown paper grocery sack.

Q. What type of dwellings are included in the program?

A. All single-family homes, condominiums, and townhomes which currently set garbage at the curb for pickup.



Waste Disposal

Electronic Recycling

Due to legislation passed in 2012 that banned certain electronic devices from landfills, Will County residents have had to utilize drop off facilities to dispose of their broken or outdated electronics.

Items Banned from Illinois Landfills

- Computers and Small-Scale Servers
- Computer Monitors
- Electronic Keyboards and Computer Mice
- Printers, Fax Machines and Scanners
- Televisions
- DvD Players/DvD Records
- VCRs
- Digital Converter Boxes
- Cabel Receivers
- Satellite Receivers
- Portable Digital Music Players
- Video Game Consoles

Highlights of this program include:

- Electronic devices will be picked up by **appointment only** on Tuesdays in conjunction with regular refuse collection. To schedule a pick-up, residents must call NuWay Disposal at (708) 479-9555. Unscheduled items will not be collected. Residents must place scheduled electronic items at the curb on their scheduled day, apart from refuse and recycling toters.
- A maximum of 4 televisions and/or computer monitor sper year per address are allowed.
- A minimum of 3 covered electronic devices (excluding televisions and computer monitors) is required before scheduling a pick-up with NuWay.
- All single-family residences, condominiums, townhomes, and apartments are charged \$0.50 per month, which is included in the refuse portion of their Village utility bill.

If you have questions regarding an item's eligibility to be recycled, or to schedule a pick-up, please call NuWay Disposal at (708) 479-9555.



Waste Disposal

Household Hazardous Waste Collection

The Will County Land Use Department sponsors a number of **FREE** Household Hazardous Waste Collection Events throughout the year including:

- Hazardous Household Waste
- Textile recycling
- Book collection

For recycling events or questions visit www.willcountygreen.com or call the Will County Land Use Department at (815) 727-8834.

Yard Waste

Yard waste may be disposed by one of the following options:

- **Composting**



- **95 Gallon Toter-** Residents can rent a 95-gallon toter directly from NuWay Disposal (708) 479-9555. The current rental fee is \$231.00 annually although, the rental fee is subject to change year to year. The rental charge includes not only the rental of the toter, but also the cost of collecting the yard waste. Collection of yard waste is done weekly, on the same day as regular garbage collection. During the months of April through November, the toter can only be used for yard waste. However, during the months of December through March, residents may use the toter for regular garbage.
- **Paper Bags with Stickers-** Another option available to residents for yard waste disposal is the purchase of biodegradable paper bags and yard waste stickers. Biodegradable paper bags are available at local grocery, discount, and hardware stores. The price of the paper bags does not include the cost of collection; therefore, each bag must display a yard waste sticker. Stickers may be purchased at Ace Hardware, The Village Hall, Berkots, Jewel, and Brookhaven (please visit www.mokena.org for a more complete list of stores) at a cost of **\$3.10** per sticker (subject to change). Collection is done weekly, on the same day as regular garbage collection (April-November).

Waste Disposal

Yard Waste (continued)

Branches- Branches placed in paper bags should be reduced in size to a length no greater than 3 feet. Bundles of branches should be tied with string or twine with a yard waste sticker attached, or in an approved yard waste toter. The only acceptable methods for having your yard waste collected weekly will be in the toter, landscape waste-paper bags with a yard waste sticker, or bundles bound with string or twine and a yard waste sticker. Should a resident wish to have yard waste picked up by the waste hauler, a decision must be made regarding the pickup options. This initial information is designed to stimulate our residents to evaluate current needs and select an option which is best suited to their needs. Landscape waste is defined by the Environmental Protection Agency as grass or shrubbery cuttings, leaves, tree limbs and other materials accumulated as a result of the care of lawns, shrubbery, vines and trees.



Leaf and Branch Pick-Up Program

A long-standing service provided free of charge by the Village of Mokena, the leaf and branch program is available to all residents within the corporate limits of Mokena. Village crews pick up leaves, branches, twigs, and limbs four times per year. Two pick-ups are made in the fall during the heavy leaf season; and two pick-ups are made during the spring. **Grass clippings will not be picked up as part of this program.**

Prior to receiving pick-ups, residents will be asked to place leaves in paper or plastic bags (maximum 55-gallon capacity) at the curb the day prior to pick-up. Any brand or type of bag can be used, and landscape stickers are not required for pick-up. Only limbs and branches will be picked up from the curb at this time and should be placed in bundles no more than 3 feet in length. Pick-up dates will be posted on cable channel 6, the Village's website (www.mokena.org) and your utility bill. **Residents are requested to schedule a pick-up a minimum of 24 hours in advance.** Call (708) 479-3900 with your address and the number of bags and/or bundles to be picked up or visit www.mokena.org to sign up online.

If you have any questions, regarding leaf/branch pick-up, please call (708) 479-3900.



Waste Disposal

Pharmaceutical Take-Back Program

Residents wishing to dispose of unwanted over the counter or prescription medications/ pharmaceuticals may drop them off at: **Mokena Police Department, 10300 W. 191st Street, Mokena, IL 60448**. This service is available Monday through Friday, from 8:30 am to 5:00 pm



Junk Car Removal

During Clean-Up Week, inoperable or abandoned vehicles will be towed away FREE of charge. Owners must turn in the vehicle title and keys to the Community Development Department prior to a tow being scheduled. Questions may be directed to Richard Massey, Code Enforcement Officer at (708) 479-3900.

Directory

For a list of businesses and services within the Village of Mokena, please see the Business Directory on our website at www.mokena.org.



Banks

Chase Bank	(815)-464-9506	11205 W. Lincoln Highway
Fifth Third Bank	(708)-479-4490	19201 S. LaGrange Road
Old National Bank	(779)-324-6061	11210 W. Lincoln Highway
First Secure Bank & Trust	(708)-584-4801	19648 S. LaGrange Road
Lincoln Way Community Bank	(708)-326-8300	19102 S. 88th Avenue
Old Plank Trail Bank	(708)-478-4447	20012 S. Wolf Road

Chamber of Commerce
1104 Front St, Unit 1B
(708) 479-2468
www.mokena.com

Directory

Churches

Grace Fellowship	(708)-479-0300	11049 W. LaPorte Road
Immanuel Lutheran	(708)-479-5600	10731 W. LaPorte Road
Marley Community	(815)-485-8587	12625 W. 187th Street
Parker Road Bible	(815)-463-1125	18512 Parker Road
St. Johns UCC	(708)-479-5123	11100 Second Street
St. Mary's Catholic	(708)-326-9300	19515 S. 115th Avenue
United Methodist	(708)-479-1110	10901 W. LaPorte Road

Civic/Charitable Groups

American Cancer Society	(708)-633-7770	www.cancer.org
Mokena Historical Society	(708)-479-3900	www.mokena.org
Mokena Knights of Columbus	N/A	www.mokenaknights.org
Mokena Lions Club	N/A	www.mokenalions.org
Mokena Seniors Club	(708)-288-1585	N/A
Mokena Woman's Club	(708)-751-0114	N/A
VFW Womens Auxiliary	(708)-479-5022	19852 S. Wolf Road
Wm. Martin VFW Post	(708)-479-5022	19852 S. Wolf Road

Directory

Governor JB Pritzker

www.illinois.gov
100 W. Randolph, 16-100
Chicago, IL 60601
(312) 814-2121

207 State House
Springfield, IL 62706
(217) 782-0244

Elected United States Officials

Senator Michael Hastings

19th District
www.senatorhastings.com
813 School Road Matteson, IL 60443
(708) 283-4125
118 Capitol Building
Springfield, IL 62706
(217) 782-9595

Senator Patrick Joyce

40th District
www.senatorpatrickjoyce.com
270 Main Street Park Forest, IL 60466
(708) 756-0882
108A Capitol Building Springfield, IL 62706
(217) 782-7419

Representative Patrick Sheehan

37th District
www.repsheehan.com
11019 Front Street, Suite 1W Mokena, IL
60448
(708) 694-2032
200-8W N. Stratton Office Building
Springfield, IL 62706
(217) 782-0424

Representative Anthony DeLuca

80th District
www.anthonyseluca.org
195 W. Joe Orr Road, Suite 201 Chicago
Heights, IL 60411
(708) 754-7900
271-S Stratton Building Springfield, IL 62706
(217) 782-1719

Senator Tammy Duckworth

www.duckworth.senate.gov
230 S. Dearborn St, Suite 3900, Chicago,
IL 60604
(312) 886-3506
8 S. Old State Capitol Plaza, Springfield, IL
62701
(217) 528-6124
524 Hart Senate Office Building,
Washington, D.C. 20510
(202) 224-2854

Senator Richard Durbin

www.durbin.senate.gov
230 S. Dearborn St, Suite 3892, Chicago,
IL 60604
(312) 353-4952
525 S. 8th St, Springfield, IL 62703
(217) 492-4062
711 Hart Senate Office Building,
Washington, D.C. 20510
(202) 224-2152

Directory

Fire Protection Districts

Mokena	(708) 479-5371	19853 S. Wolf Road
Frankfort	(815) 469-1700	333 Nebraska Street
New Lenox	(815) 463-4500	261 E. Maple Street

Frankfort Township

Phone: (815) 469-4907

Address: 11000 W. Lincoln Highway Frankfort, IL 60423

Web: www.frankforttownship.com

General Office/Senior Services	(815) 469-4907
Food Pantry: Donations Accepted 8 am - 4 pm Mon-Fri	(815) 806-2761
Tax Assessor: Joseph Kral	(815) 464-3180
Road District: 9940 W. LaPorte Road, Frankfort, IL 60423	(708) 479-9673



Directory

Hospitals

Silver Cross Hospital	(815) 300-1100	1900 Silver Cross Boulevard New Lenox 60451	www.silvercross.org
Franciscan Health Olympia Fields	(708) 747-4000	20201 S. Crawford Avenue, Olympia Fields, 60461	www.franciscanhealth.org
Palos Community	(708) 923-4000	12251 S. 80th Avenue Palos Heights, 60463	www.paloscommunityhospital.org
Presence St. Joseph Medical Center	(815) 725-7133	333 N. Madison Street Joliet, 60435	www.presencehealth.org

Library

Mokena Community Library	(708) 479-9663	11327 W. 195th Street Mokena 60448	www.mokenalibrary.org
Frankfort Library	(815) 469-2423	21119 S. Pfeiffer Road Frankfort, 60423	www.frankfortlibrary.org
New Lenox Library	(815) 485-2605	120 Veterans Parkway New Lenox, 60451	www.newlenoxlibrary.org

Directory

New Lenox Township

Phone: (815) 485-6431

Address: 1100 S. Cedar New Lenox Il, 60451

Web: www.newlenox.org

General Office/Senior Services	(815) 485-6431
Food Pantry: Donations Accepted 9:30 am - 11:30 am & 1:30 pm - 3:30 pm Mon-Fri	(815) 485-6431
Tax Assessor	(815) 485-9419

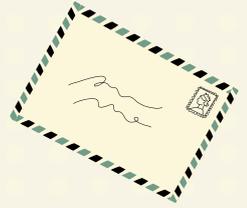
Park Districts

Mokena Community Park District Main Office	(708) 390-2401	10925 W. LaPorte Road	www.mokenapark.com
The Oaks Fitness Center in Mokena	(708) 390-2343	10847 W. Laporte Road	www.mokenapark.com
Frankfort Park District	(815) 469-9400	140 Oak Street, Frankfort	www.frankfortparks.org
New Lenox Community Park District	(815) 485-3584	701 W. Haven Avenue, New Lenox	www.newlenoxparks.org

Directory

Post Office

Web: www.usps.com



Mokena	(708) 479-9431	19934 S. Wolf Road
Frankfort	(815) 469-5786	21201 Elsner Road, Frankfort
New Lenox	(815) 485-8273	300 Vine Street, New Lenox

Schools-Public

Mokena District #159 - www.mokena159.org

Lincoln Way Community High School District #210 - www.lw210.org

Mokena Elementary K-3	(708) 342-4850	11244 Willowcrest Lane
Mokena Intermediate 4-5	(708) 342-4860	11331 W. 195th Street
Mokena Jr. High 6-8	(708) 342-4870	19815 Kirkstone Way
Frankfort District #157C- fsd157c.org	(815) 469-7870	10482 W. Nebraska Street, Frankfort
New Lenox District #122- nlsd122.org	(815) 485-2169	102 S. Cedar Road, New Lenox
Summit Hill District #161- summithill.org	(815) 469-9103	20100 S. Spruce Drive, Frankfort
LW Central Campus	(815) 462-2100	1801 E. Lincoln Highway, New Lenox
LW East Campus	(815) 464-4000	201 Colorado Avenue, Frankfort
LW West Campus	(815) 717-3500	21701 Gougar Road, New Lenox

Directory

Schools-Private

Mokena Montessori (Age 3-6)	(708) 478-0860	10901 W. LaPorte Road	www.mokenamontessori.com
Noonan Academy (Pre-K thru 8)	(708) 479-8988	19131 Henry Drive	www.noonanacademy.org
St. Mary School (K-8)	(708) 326-9330	11409 W. 195th Street	www.stmaryschoolmokena.org
Providence High School	(815) 485-2136	1800 Lincoln Highway, New Lenox	www.providencecatholic.org

Scouts

Club Scout Pack 39	John Oceans: (815) 922-6105	mokenacspack39@gmail.com
Boy Scout Troop 40	Tim Toepke: (815) 351-3537	N/A
Boy Scout Troop 725	Dan Dion: (708) 921-3284	mokenaboyscouttroop725@gmail.com

Sports

Mokena Baseball / Softball Association- www.mokenabaseballsoftball.org

Mokena Burros Football / Cheerleading- www.mokenaburros.com



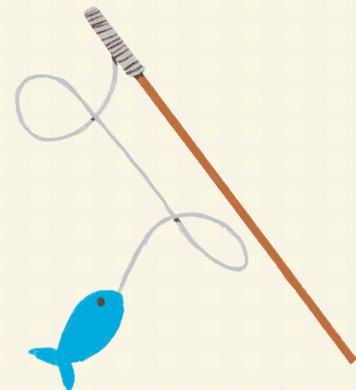
Directory

Utilities

AT&T	Phone, Internet, & TV	(800) 225-5288	www.att.com
Comcast/Xfinity	Phone, Internet, & TV	(800) 934-6489	www.xfinity.com
Commonwealth Edison	Electric	(800) 334-7661	www.comed.com
Nicor	Natural Gas	(888) 642-6748	www.nicor.com
NuWay Disposal	Garbage Service	(708) 479-9555	www.mydisposal.com
Village of Mokena	Water/Sewage/Refuse	(708) 479-3900	www.mokena.org

Miscellaneous

- Mosquito Hotline- (800) 942-2555
- Poison Control- (800) 222-1222
- TSA Pre-Check- (800) 485-6431
- Star Spangled Sales- (708) 478-6182
- Fishing and Hunting License- (815) 277-0500
or www.dnr.state.il.us



Village of Mokena

Village Hall
11004 Carpenter Street
www.mokena.org
Monday-Friday 8:30 am - 5:00 pm

Call (708) 479-3900 or Fax (708) 479-4844:

- Administrative Department
- Community Development Department
- Building Department
- Public Works Administrative Department

Directory

Mokena Police Department

10300 W. 191st Street
Monday-Friday 8:30 am - 5:00 pm
Non-Emergency: (708) 479-3911

Records Department:
Phone: (708) 479-3900
Fax: (708) 479-0989

ESDA: Emergency Services and Disaster Agency

10940 Front Street
Phone: (708) 479-3922
Fax: (708) 479-3920

Street Department

19004 W. 191st Street
Phone: (708) 479-3925
Fax: (708) 478-2142

Water/Sewer Treatment Plant

11400 W. 191st Street
Phone: (708) 479-3926
Fax: (708) 478-0236

Will County

www.willcountyillinois.com

Will County Board - 302 N. Chicago Street Joliet, 60432
Phone: (815) 740-4602 Web: willcountyboard.com

Clerk's Office	(815) 740-4615	302 N. Chicago Street, Joliet
Court House	(815) 727-8400	14 W. Jefferson Street, Joliet
Crisis Line	(708) 497-1399	N/A
Forest Preserve	(815) 727-8700	17540 W. Laraway Road, Joliet
Health Department	(815) 727-8480	501 Ella Avenue, Joliet
Highway Department	(815) 727-8476	N/A
Recorder (Tax Bill Info)	(815) 740-4637	58 E. Clinton Street, Joliet

Subdivisions & Taxing Districts

Subdivision	Grade School	Fire District	Park District	Library District	Township
Avenue Homes	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Barrington Square	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Barrington Square Addition	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Blackthorne Ridge	New Lenox #122	New Lenox	Mokena	New Lenox	New Lenox
Boulder Ridge	New Lenox #122	New Lenox	Mokena	New Lenox	New Lenox
Bridges of Mokena	Frankfort #157C	Frankfort	Mokena	Frankfort	Frankfort
Burnside Station	Summit Hill #161	Mokena	Mokena	Mokena	Frankfort
Country Pond Estates	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Country View	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Creekview	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Crystal Creek	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Deer Brook	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Emerald Phase III	Mokena #159	Mokena	Mokena	Mokena	Frankfort
First Ct. (John Lee Ridge)	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Forestview (Lots 1-42)	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Forestview (Lots 43-88)	Frankfort #157C	Mokena	Mokena	Frankfort	Frankfort
Foxborough	New Lenox #122	New Lenox	Mokena	New Lenox	Frankfort
Ginger Creek	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Grasmere	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Grasmere (Cambridge Place Townhomes)	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Grasmere (Lakeview I & II)	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Grasmere Meadows	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Grasmere (Willowwalk condos)	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Green Meadows	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Hamilton Crossing Townhomes	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Hickory Creek	Frankfort #157C	Mokena	Mokena	Mokena	Frankfort
Highland/Manchester	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Jenylglenn	Mokena #159	Mokena	Mokena	Mokena	Frankfort

Subdivisions & Taxing Districts

Subdivision	Grade School	Fire District	Park District	Library District	Township
John Lee Ridge (First Ct.)	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Krisview	Summit Hill #161	Frankfort	Mokena	Mokena	Frankfort
Manchester Cove/Highland	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Marilyn Estates (sewer only)	Frankfort #157C	Frankfort	None	Frankfort	Frankfort
Marley Creek	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Oaks, The	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Old Castle	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Old Mill Pond	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Pheasant Ridge	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Pine Grove	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Prairie Crossings	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Prairie Ridge	Mokena #159	Frankfort	Mokena	Mokena	Frankfort
Prestancia	Mokena #159	Frankfort	Mokena	Mokena	Frankfort
Quails Crossing/McCarthy's	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Ronspies	Mokena #159	Mokena	Mokena	Mokena	Frankfort
St. Mark	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Sandrock Ridge	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Sarkis Estates	New Lenox #122	New Lenox	Mokena	New Lenox	New Lenox
Savannah Landings	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Sunset Lakes	Mokena #159	Frankfort	Mokena	Mokena	Frankfort
Tall Grass	Mokena #159	Frankfort	Mokena	Mokena	Frankfort
Tara Hills	Summit Hill #161	Frankfort	Mokena	Mokena	Frankfort
Weber Wills	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Whisper Creek	New Lenox #122	New Lenox	Mokena	New Lenox	New Lenox
White Pines	Mokena #159	Mokena	Mokena	Mokena	Frankfort
Woodhaven	Mokena #159	Mokena	Mokena	Mokena	Frankfort

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