

Village of Mokena



Resource Book

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Table of Contents

| Item | Heading | Page Number |
|-------------------------------|-----------------------|-------------|
| 9-1-1 System | SAFETY PROGRAMS | 7 |
| Abandoned Vehicles | SAFETY PROGRAMS | 9 |
| Adopt-a-Roadway | RESIDENT FUNDAMENTALS | 6 |
| Automatic Payment Withdrawal | WATER | 16 |
| Beautification Awards | RESIDENT FUNDAMENTALS | 6 |
| Bicycle/Recreational Patrols | SAFETY PROGRAMS | 9 |
| Bicycle Registration | SAFETY PROGRAMS | 9 |
| Block Home | SAFETY PROGRAMS | 9 |
| Building Codes | BUILDING PERMITS | 25 |
| Building Permits | BUILDING PERMITS | 24 |
| Cable Television | RESIDENT FUNDAMENTALS | 2 |
| Child Car Seat Installation | SAFETY PROGRAMS | 8 |
| Child Identification/DNA Kits | SAFETY PROGRAMS | 8 |
| Clean-Up Day | RESIDENT FUNDAMENTALS | 6 |
| Commuter Rail Service (Metra) | RESIDENT FUNDAMENTALS | 3 |
| CrimeReports | SAFETY PROGRAMS | 7 |
| Curfew | SAFETY PROGRAMS | 9 |
| D.A.R.E. | SAFETY PROGRAMS | 8 |
| Deduct Meters | WATER | 21 |
| Deposit Refunds | BUILDING PERMITS | 26 |
| Dial-a-ride | RESIDENT FUNDAMENTALS | 4 |
| Driveways | BUILDING PERMITS | 24 |
| Electrical Aggregation | RESIDENT FUNDAMENTALS | 1 |
| Emerald Ash Borer | RESIDENT FUNDAMENTALS | 5 |
| E-News | RESIDENT FUNDAMENTALS | 3 |
| Garage Sales | RESIDENT FUNDAMENTALS | 4 |



Table of Contents

| Item | Heading | Page Number |
|--------------------------------------|-----------------------|-------------|
| Grading | BUILDING PERMITS | 24 |
| Handicap Parking | SAFETY PROGRAMS | 9 |
| Household Hazardous Waste Collection | WASTE DISPOSAL | 14 |
| House Numbers | BUILDING PERMITS | 24 |
| J.U.L.I.E. | BUILDING PERMITS | 25 |
| Junk Car Removal | WASTE DISPOSAL | 14 |
| Lawn Sprinkling Regulations | WATER | 22 |
| Leaf & Branch Pick-Up | WASTE DISPOSAL | 14 |
| Leaks | WATER | 19 |
| Neighborhood Watch | SAFETY PROGRAMS | 7 |
| New Lawn Installation | WATER | 23 |
| Online Utility Payment Option | WATER | 17 |
| Pet Licenses | RESIDENT FUNDAMENTALS | 2 |
| Pet Ordinance | RESIDENT FUNDAMENTALS | 2 |
| Pharmaceutical Take Back Program | WASTE DISPOSAL | 12 |
| Phone Numbers | PHONE NUMBERS | 27 |
| Rapid Recovery Program | SAFETY PROGRAMS | 8 |
| Recycling | WASTE DISPOSAL | 13 |
| Utility Billing | WATER | 15 |
| Utility Payment Locations & Options | WATER | 16 |
| Vacation Watch | SAFETY PROGRAMS | 7 |
| Voter Registration | RESIDENT FUNDAMENTALS | 2 |
| Warning Sirens | SAFETY PROGRAMS | 10 |
| Waste Disposal | WASTE DISPOSAL | 11 |
| Water Conservation | WATER | 20 |
| Winter Parking Regulations | SAFETY PROGRAMS | 10 |
| Yard Waste | WASTE DISPOSAL | 13 |



Resident Fundamentals

Electrical Aggregation

In March 2012, Mokena voters approved a referendum authorizing the Village to seek lower electricity rates for eligible residential and small business customers. The initial electrical aggregation contract with Integrys Energy Services expires in July, 2014. A new contract was needed, and after receiving prices and service qualifications from retail electric suppliers, we selected Homefield Energy. Homefield's rates are fixed and guaranteed through June 2017. Savings for the average Mokena household through Homefield are estimated at approximately \$51 per year, or \$150 over the three year term of the contract.

| | Homefield's Rate |
|---------------------|------------------|
| July 2016—July 2017 | 6.269¢/kWh |

Other than the price and supplier, nothing regarding your electricity service will change. You will continue to receive one monthly bill from ComEd. In addition, ComEd will continue to deliver your electricity, restore power following an outage, and be responsible for maintaining the system that delivers power to your home. Below are some FAQ's regarding Electrical Aggregation.

- | | |
|--|--|
| <p>1. <i>What options do I have for my power supply?</i> There are three options for power supply. You can either enroll with a) ComEd, b) Village aggregation supplier Homefield Energy or c) select a supplier other than ComEd or Homefield.</p> <p>2. <i>How do I enroll with Homefield?</i> New residents must first establish service with ComEd at (800) 334-7661. After your first billing cycle with ComEd, residents may call Homefield at (866) 694-1262 or visit their website at www.homefieldenergy.com/community/mokena.php to enroll. You will need your ComEd bill when enrolling.</p> <p>3. <i>Does it cost to enroll?</i> No, there are no enrollment fees from Homefield and no switching fees from ComEd.</p> <p>4. <i>Who will bill me for electricity?</i> You will receive one monthly bill from ComEd.</p> <p>5. <i>Who do I call if I have questions about my bill?</i> If you have questions about the delivery portion of your bill, call ComEd. For questions about the supply portion of the bill, contact Homefield.</p> | <p>6. <i>Can I have my payment automatically deducted from my checking account?</i> Yes</p> <p>7. <i>Can I enroll in budget billing?</i> Yes. Your budget billing will not be affected by your participation in this program</p> <p>8. <i>Who do I call to report a power outage or problems with my electric service?</i> You may call ComEd at 1-800-Edison-1 (1-800-334-7661) to report a power outage or problems with your electric service. You may also go to www.comed.com to report an outage or view an outage map.</p> <p>9. <i>In the event ComEd's rates drop in the future, do I need to be concerned about paying more for my power supply if I'm enrolled in Mokena's aggregation program?</i> No. The Village of Mokena's agreement with Homefield states that if ComEd's rates at any time fall below the Homefield rate, the Village has the option to return all customers enrolled in the program to ComEd for their power supply.</p> |
|--|--|



Resident Fundamentals

Voter Registration

You may register to vote if you are:

- A U.S. Citizen
- 18 years of age by the next election
- A resident of your Will County precinct address for 30 days immediately prior to the next election

Register to vote at:

- Mokena Village Hall
11004 Carpenter Street
Mokena, IL 60448
8:30 a.m.—5 p.m.
- Will County Clerk's Office—in person
302 N. Chicago Street
Joliet, IL 60432
- Will County Clerk's website
www.thewillcountyclerk.com

Bring 2 forms of identification

- One must show your name and current address
- Second must show your name

Acceptable forms of identification include but are not limited to:

| | |
|-------------------|----------------------|
| Drivers License | Social Security Card |
| Birth certificate | Employee ID Card |
| Student ID Card | Credit Card |
| Library Card | Insurance Card |
| Utility Bill | Checkbook |
| Telephone Book | State ID Card |

Once the form has been completed, you will receive your voters card from the Will County Clerk within (2) weeks.

Pet Licenses



A certification of rabies inoculation is required for all dogs and cats residing within Frankfort Township (most of Mokena is within Frankfort Township). The animal tags are available at the Mokena Village Hall at a cost of \$5 each. Pets must be re-registered every year. Mokena residents residing in New Lenox Township are not required to register their pets with either Township.

The Village of Mokena and Frankfort Township Ordinances require all animals to be licensed. It is unlawful to permit any dog or cat to run loose in the Village at any time. Dogs and cats that are on any street, alley, sidewalk or other public place without being secured on a leash are to be deemed to be running loose. Dogs and cats which are running loose will be picked up and impounded by the Frankfort Township Animal Control Officer or Police Department. If you lose your pet, or find a stray, call Frankfort Township Animal Control at (815) 469-4907.

Pet Ordinance

Village Ordinance requires pet owners to immediately remove their pet's excrement from any public or private property within the Village limits. The Ordinance also prohibits the owner of an animal from allowing excrement to accumulate on their own property to the extent that it would create a public nuisance.

Questions or comments regarding this ordinance may be directed to the Mokena Police Department at (708) 479-3912.



Cable Television

The current cable provider for the Village of Mokena is ComCast Digital Cable. Their main office is located at 1304 Marquette Drive, Romeoville, IL. If you would like to receive cable service or would like more information regarding cable, please call ComCast at (800) 934-6489 or visit their website at www.comcast.com.

In addition, AT&T U-Verse is currently available in some areas of Mokena. Residents can check their address for availability at www.iverse.com or by calling (877) 827-5288.



Resident Fundamentals

Commuter Rail Service

Metra provides rail service (Rock Island) from Mokena to Chicago (LaSalle Street Station). You may obtain train schedules or ticket information by calling the Depot Master at the Front Street Station (708) 479-2169, Metra at (312) 836-7000 or visiting Metra's website at www.metrarail.com.

All commuter parking spaces are available on a first come, first serve basis. The cost for daily parking is \$1.25 per day. Simply insert your payment in the numbered slot of the fare box which corresponds to your parking space.

As an alternative to paying cash, parking tokens are available for purchase at the locations listed below. The single use tokens have a value of \$1.25 each and are sold in sheets of 10 (\$12.50/sheet). To accommodate weekday commuters, tokens are also available at State Bank of IL during evening and Saturday hours. **Tokens purchased at the locations below are valid at Mokena Metra parking lots only.**

| Facility | Mokena Police Dept. | Village Hall | State Bank of IL—Lobby | State Bank of IL Drive-Up |
|----------|---------------------|--------------------|--|--|
| Location | 10907 Front St. | 11004 Carpenter St | 11100 Front St. | 11100 Front St. |
| Contact | (708) 479-3912 | (708) 479-3900 | (708) 479-2185 | (708) 479-2185 |
| Hours | 8:30 am—5:00 pm | 8:30 am-5:00 pm | M-TH: 8:00 am—5:00 pm Friday: 8:00 am—6:00 pm Saturday: 8:00 am-1:00pm | M-TH: 8:00 am—6:00 pm Friday: 8:00 am—7:00 pm Saturday: 8:00 am-1:00pm |

Front Street Station/Parking Lot

Location: East of Wolf Rd. between Front and McGovney Streets.
Spaces: Approximately 190

Hickory Creek Station/Parking Lot

Location: East of LaGrange Rd, north of 191st St.
Spaces: 1,114 spaces

Village Hall Parking Lot

Location: 11004 Carpenter St.
Spaces: Approximately 58
You will have approximately a 2-3 block southwest walk to the Front St. Station

Willowcrest Ln. Parking Lot

Location: West of Wolf Rd and Willowcrest Ln.
Spaces: Approximately 101
There is an approximate 3 block walk to the Front Street Station.

E-news

The Village of Mokena's electronic newsletter is sent to subscribers twice a month following each regular Board meeting. Mokena e-News will provide news from the most recent Board meeting, as well as information regarding community events.

If you would like to receive the e-newsletter, go to the Village's home page at www.mokena.org, click on the "Notify Me" icon on the lower left side. In addition to receiving the e-newsletter, our Notify Me service allows you to selectively sign up for a broad array of specific e-mail content, including Village Board and Village Commission/Committee meeting agendas, notification of

free leaf and branch pickup dates, construction notifications and more. Sign up today and become informed about your community.



Resident Fundamentals

Dial-a-Ride Frankfort Township

Transportation services are available for residents within Frankfort Township boundaries. Rides must be booked a minimum of 24 hours in advance between the hours of 7am and 1pm. Fares are listed below:

CURRENT 1-way Fares:

- Adults \$4.00
- Seniors (65 & over) . . . \$2.00
- Riders w/disabilities. . . \$2.00
- Students(7 yrs & older). . \$2.00
- Children under 7 yrs. . . FREE
- (up to 2 children with fare-paying adult)

Boundaries

183rd Street—N
 Steger—S
 Harlem—E
 Townline-W

Please call (815) 806-2765 to schedule a ride.

Dial-a-Ride New Lenox Township

New Lenox Township offers van service to their residents through Para-Transit. Service is available Monday through Friday, 7am—4:30pm. Advance notice of 24 hours is recommended.

CURRENT 1-way Fares:

- Adults (14-59) \$2.50
- Seniors (60 & over) . . . \$1.25
- Students(6-13 yrs.) . . \$1.25
- Children under 6 yrs. . . FREE
- (up to 2 children with fare-paying adult)

Fares listed apply to any location within the Village of New Lenox. Service includes delivery and pickups at medical facilities (only) in Mokena, Frankfort and Joliet. Fare doubles for locations outside of the Village of New Lenox.

To schedule a ride or for additional information, call the New Lenox Township office (815) 485-6431 or visit their website at www.newlenox.org.

Garage Sales

Summer is the time when many people clean garages, attics, and closets of items that are no longer of practical use. Some residents choose to have a Garage Sale as a way to dispose of these items. Garage sales are a supported activity and are a common occurrence in Mokena as well as other communities. We request residents obtain a no-fee permit prior to having a garage sale. Permits are available at the Village Hall or through the

Village’s website (www.mokena.org). Only two permits are allowed per year per resident. Registered garage sales are then posted on cable channel 6 and our website (with convenient map options). Residents are requested to use some neighborly etiquette and common sense when conducting a garage sale. Below you will find some guidelines to follow when conducting your garage sale.

- Garage sales should not begin prior to 9am or go beyond 8pm and should not be conducted more than three consecutive days.
- Advertising should not be placed on utility poles, trees, street light poles or in the public right of way. They will be removed.
- Only ground signs located on the property where the garage sale is conducted are allowed.
- Garage sale signs that are placed in public right of way or off site from the location of the garage sale will be picked up by the Village’s public works or code enforcement staff.
- All garage sale signs should be removed after the sale.

Registered garage sales are advertised on cable channel 6 and posted on the Village of Mokena’s website at www.mokena.org

VEHICLE STICKERS

In November of 2012, the Mokena Village Board passed an ordinance authorizing the elimination of the vehicle sticker program beginning in fiscal year 2014. Therefore, as of July 1, 2013 residents are no longer required to purchase vehicle stickers. However, complimentary stickers are available for Mokena residents

desiring to display one on their vehicle(s). Complimentary stickers may be obtained at the Village Hall, 11004 Carpenter Street, by calling (708) 479-3900 or by submitting an e-mail request to (administration@mokena.org).



Resident Fundamentals

EMERALD ASH BORER (“EAB”)



In May, 2013, the Mokena Village Board implemented an aggressive program to proactively deal with the Emerald Ash Borer (EAB), a highly destructive insect attacking ash trees throughout the Mokena community. The program involves the treatment or removal of almost 3,700 public/parkway ash trees over the multiple years.

Following are key elements of the program, which is based on a community-wide tree inventory and EAB management plan developed by Graf Tree Care, Inc., a professional arborist consulting firm retained by the Board:

- * Just under 300 of Mokena’s healthiest parkway trees are being treated annually to preserve a representative ash tree population in the community.
- * Over 3,400 parkway ash trees are being removed through the end of 2016 (multi-year phased removal of all untreated ash trees). Residents having applied treatment to a parkway tree (personally or through a qualified contractor) are encouraged to fill out and return an "EAB treatment form" to the Village at their earliest possible convenience to avoid the potential for future removal.
- * Those trees most severely infested with EAB are being removed first, based on the tree inventory and EAB management plan. Unfortunately, due to the significant number of trees (over 3,400) that have to be removed, not all parkway trees appearing to be in poor condition or in failing health are able to be removed each year.
- * For parkway trees removed, replacement parkway trees will be planted in their place within a year of their removal. Replacement trees will meet the Village’s standard specifications (2.5” caliper) for parkway trees, with appropriate species selected for each specific planting site by Mokena’s consulting arborist based on lighting, soil conditions, tree diversification goals, and other factors.
- * There is no cost to residents for Village-initiated treatment, removal, or replacement of any ash trees located in a public parkway adjacent to their property.
- * As in the past, all responsibility for the maintenance, treatment (if desired), removal, and replacement of ash trees located on private lots rests with individual residents/property owners.

Because EAB is a community-wide issue impacting (directly or indirectly) everyone that lives in Mokena, the Board set aside \$1.69 million to fund this multi-year program. Monies for the program are coming from cash reserves generated through operating efficiencies and rising sales tax receipts generated by local businesses.

Should you have questions regarding the program, please contact Kirk Zoellner or Lou Tiberi at (708) 479-3900.



Resident Fundamentals

Clean-Up Day

In April 1991, Clean-Up Day was introduced by the Environmental Commission (which is now known as the Community Affairs Commission) as a way to inspire each and every resident to show pride in their community. Residents volunteer their time to join in a one day blitz to remove trash and debris from various roadways and open spaces within the Village. The event grows in scope and popularity each year. In recent years, over 200 volunteers have participated in Clean-Up Day.

Bring a pair of work gloves. Garbage bags will be distributed to each volunteer. Trucks from Public Works Department are used to collect and dispose of the bagged refuse. Our younger participants are invited to plant flowers at the local parks.

Afterwards, volunteers are treated to a complimentary lunch of hot dogs, chips and pop.

Adopt-a-Roadway

The Adopt-a-Roadway program is a joint effort to contribute toward the goal of maintaining litter free streets and roadways, and has been set into motion with much success. Organizations currently maintaining roadways are as follows:

| | Road | Location | Sponsor |
|-----------------|------------------------------|---------------------------------|--------------------------------|
| Roadway #1 | Wolf Road | 187th to Kluth | St. Mary's Knights of Columbus |
| Roadway #2 | Front Street | | Boy Scout Troop #40 |
| Roadway #3 | 195th Street | Wolf to Townline | Sheetz Family |
| Roadway #4 | LaPorte Road | Rt. 45 to Kirkstone Way | Boy Scout Troop 725 |
| Roadway #5 | LaPorte Road | Green Meadows Pkwy to Wolf Road | Available |
| Roadway #6 & #7 | Schoolhouse Rd. | 191st St. to LaPorte Road | Mokena Women's Club |
| Roadway #8 | Townline Rd. | Francis to Duchess | Available |
| Roadway #9 | Everett Ln. & Manchester Dr. | | Hearne & Associates CPA |
| Roadway #10 | LaGrange Rd. | 191st to I-80 | Missio Dei Church |

Signs have been posted on these roads identifying the groups responsible for maintaining them. The roads are cleaned four times a year between Spring and Fall.

Local businesses and organizations eager to participate in this great "Keep Mokena Beautiful" program, can contact Richard Massey, Code Enforcement Officer at (708) 479-3930 for an application.

Beautification Awards

In 1997, the Environmental Commission initiated a Beautification Awards Program, which is now sponsored by the Community Affairs Commission. This program acknowledges residences and businesses that display their pride through good planning and the care and maintenance of their property.

Judges can be identified by their name tag and "Beautification Award Judge" placard in their car window. All residences and businesses are eligible. No

registration is necessary or accepted. Professional landscaping does not provide an edge over the do-it-yourselfer. Judges will review their assigned areas twice during the summer months. Winners will be selected and invited to a special awards ceremony in October. Each winner will receive a lawn plaque and a certificate of appreciation from the Mayor. Residents interested in volunteering time for judging may call (708) 479-3900.



Safety Programs

The Police Department is located at 10907 W. Front Street. Below is a listing of some of the services provided by your Police Department. Their non-emergency number is (708) 479-3911.

Stay Informed with CrimeReports

For all kinds of reasons, being aware of what's going on around you in Mokena is important!

And being aware is easier than ever before thanks to a crime mapping tool available through the Mokena Police Department.

CrimeReports is a web-based software program that uses icons to identify crimes, such as burglary or disorderly conduct, and superimposes them on a Google map to show the general area where the incident occurred.

Information about incidents is streamed in "almost" real time for public viewing. The program can be readily accessed from a link in the left-hand column of the Village of Mokena home page (www.mokena.org).

Besides keeping you informed, the mapped information

also helps police officers get a picture of what's going on in various parts of the community. As a resident, you can also use the site for other reasons too, such as submitting tips or finding out about registered sex offenders.

Interested in receiving regular updates on police activity in the Mokena area? Just click on the "Join CrimeReports today" link in the upper right-hand corner of the CrimeReports home page where you can register and select your subscription options. By registering, you also have the option of receiving emergency messages which may be sent by the Mokena Police Department from time to time.

Share this information with your friends and neighbors because a connected community is a safe community!

9-1-1 EMERGENCY TELEPHONE SYSTEM

The Village of Mokena is covered by the Will County Enhanced 9-1-1 Emergency Telephone System. What makes the system so effective is that every telephone in the county is programmed into the 9-1-1 computer, and when a call comes into the dispatch center, the address of the telephone appears on the screen. Consequently, if the caller is unable to speak or does not know the location from where he or she is calling, the dispatcher can still send emergency personnel to the scene.

The Enhanced 9-1-1 lines are reserved for emergency use only. Because it is imperative that emergency calls are answered immediately, residents are strongly urged to use the police/ambulance/fire non-emergency number of (708) 479-3911 when they are not in urgent need of police, ambulance or fire.

Call 9-1-1 in the case of a fire, medical emergency, police emergency or other situation when seconds count!

NEIGHBORHOOD WATCH

The Police Department will assist any neighborhood interested in preventing crime in their area by developing a Neighborhood Watch Program. In conjunction with the Neighborhood Watch Program, the Police Department also conducts Operation ID. This program encourages residents to engrave their valuable items; such as TV's, video player/recorders, etc. with the owner's Illinois Driver's License number for identification. The Police Department provides the use of an engraving tool, free of charge.

VACATION WATCH

All Village residents are urged to use the Vacation Watch Program when they either go away on vacation or will be away from their residences for extended periods. Residents who use the program will receive valuable tips on how to minimize the chances that their home will be burglarized or vandalized during their absence. Police officers will also conduct physical security checks of the participants homes. Contact the Mokena Police Department at (708) 479-3912.



Safety Programs

RAPID RECOVERY PROGRAM ELECTRONIC TECHNOLOGY TO LOCATE MISSING PERSONS

The Mokena Police Department and Emergency Services and Disaster Agency (ESDA) have joined forces with Care Trak Incorporated to provide a life-saving system to locate missing individuals who may be affected by Alzheimer's disease, Autism, Down Syndrome or other neurological disorders. This system has proven itself to be reliable, practical and affordable.

Rapid Recovery participants wear personalized wrist bands that emit a tracking signal 24 hours a day, seven days a week. When a care giver notifies the Mokena Police Department that a person is missing, a Search and Rescue Team responds and begins searching with the mobile tracking system that can greatly reduce search times.

The Rapid Recovery wrist band, about the size of a

wrist watch, is a highly water resistant one ounce battery operated wrist transmitter which emits an automatic tracking signal every second, 24 hours a day. The signal can be tracked on the ground, in a vehicle, or from an aircraft.

Because each wrist band has a unique radio frequency, the Mokena Police Department's Rapid Recovery Search Team can be better equipped to facilitate a successful search and potentially locate the person who has wandered away from home.

Contact the Mokena Police Department (Crime Prevention Officer) to schedule an appointment to learn more about the Rapid Recovery Program. To be accepted, care givers must abide by and sign program terms and conditions that require constant supervised in-home care

CHILD CAR SEAT INSTALLATION PROGRAM

The Mokena Police Department has several officers who are certified Child Passenger Safety Seat Technicians. These officers are specially trained to properly install car seats in all types of automobiles. This service is offered by appointment at the Mokena Police Department and is conducted in our enclosed facility, so weather conditions will not hamper our efforts to keep kids safe while riding in vehicles. Parents will gain valuable knowledge from these technicians on proper installation of child safety seats and seat belt systems. We encourage our residents to take advantage of this program by calling to schedule your appointment today at (708) 479-3912.

CHILD IDENTIFICATION/DNA KITS

The Mokena Police Department offers free Child Identification Kits to parents. These scientifically designed kits contain a DNA Isolation Card and a self-rolling ink strip for fingerprints. The Kit also contains sections for complete physical and medical information and can even hold a photograph of a child; all of which is maintained by the parents in case of emergency. These Kits provide an advanced, state of the art method for collecting and archiving a forensic quality DNA sample. Collecting a DNA sample and completing a Child ID Kit provides families with the opportunity to talk about child safety issues. Children who are knowledgeable are safer when faced with an unfamiliar situation. These Kits provide a tool for law enforcement officers to use when faced with finding or identifying a lost or missing child. Child Identification Kits are available at the Mokena Police Department.

D.A.R.E.

Project D.A.R.E. (Drug Abuse Resistance Education) is conducted in area public and parochial schools at the fifth grade levels. This program, which has won international acclaim, began as a joint effort between the Los Angeles Police Department and the Los Angeles Unified School District.

Students are given lessons in a classroom setting by uniformed Mokena Police Officers on how to act in their own best interest when faced with high-risk, low-gain choices and to resist peer pressure and other influences in making their personal choices regarding tobacco smoking, tobacco advertising, drug abuse, inhalants, alcohol consumption and health, peer pressure and social networking. The D.A.R.E. curriculum culminates with a high-energy graduation ceremony that includes individual student awards for personal essays regarding their D.A.R.E. experience.



Safety Programs

BICYCLE/RECREATIONAL PATROLS

The Mokena Police Department assigns officers to Bicycle and All-Terrain Vehicle Patrols as a crime prevention and community policing tool. These patrols are seasonal and are utilized during peak periods in residential subdivisions, parks, along recreational trails and other public areas that are difficult to reach with a squad car. These types of patrols enhance rapport with the community and are effective in the prevention of vandalism, juvenile crime and trespassing. If you would like to see these types of patrols in your neighborhood, please call the Mokena Police Department and speak with the on-duty supervisor to arrange for this service.

BLOCK HOME

Those who participate in this program provide a place that is safe for children to go when in need of help. The BLOCK HOME sign in a front window lets area children know that these homes provide help for them; when they are lost, in threat of harm or injured. For more information or to obtain an application, contact the Police Department at (708) 479-3912.

HANDICAP PARKING

Residents who suffer from a temporary disability can obtain a Temporary Parking Placard for Persons with Disabilities from the Mokena Police Department. Vehicles properly displaying a Temporary Disability Parking Placard may park in spaces reserved for persons with disabilities in and out of the Village. Applications and additional information regarding this program are available at the Mokena Police Department, Mokena Village Hall, at local doctors' offices, or on the Village's website, www.mokena.org.



CURFEW

Curfew restrictions within the Village of Mokena apply to any person less than seventeen (17) years of age. Curfew restriction are as follows:

- Friday & Saturday—
Between 12:01am & 6am
- Sunday to Thursday—
9:30pm to 6am



These restrictions do not apply to those persons accompanied by a parent, legal guardian or other responsible companion of at least eighteen (18) years of age or those persons who are engaged in a business or occupation which the laws of the State of Illinois authorize them to perform.

ABANDONED VEHICLES

The Mokena Police Department is authorized by Ordinance to enter on private or semi-private property to tow away any vehicles which appear to be abandoned. The Police Department will make an effort to contact the owner of the vehicle, or the property owner on which the vehicle is located, prior to its being towed, and advise them to remove it. If it is not removed within 72 hours, or if the responsible parties cannot be located, the Police Department may remove the vehicle.

BICYCLE REGISTRATION

Bicycle owners are encouraged to register their bikes with the Police Department. This is done by engraving an Identification Number on the bicycle frame. The Police Department keeps a cross index system of these numbers should the bicycle be stolen and/or recovered.



Safety Programs

Warning Sirens

Mokena ESDA maintains and operates warning sirens located throughout the Village to provide warning to residents in the event of any of a number of emergencies. These sirens are tested the first Tuesday of each month at 10am. The sirens use two different signals.

- The first signal consists of a three minute steady blast. This signal is used to notify residents of an actual or imminent emergency. Although it may be used for a number of different emergencies, it is most commonly used to warn of a sighting of a funnel cloud or tornado in the area.
- The second signal consists of a three minute up-down blast. This signal is used solely for an actual or imminent national emergency, and has no other purpose or meaning.

PLEASE DO NOT CALL THE POLICE OR FIRE DEPARTMENTS TO QUESTION THE SIREN MEANINGS.

Upon hearing either of these signals, residents should seek shelter in their home or place of business and tune to one of Mokena's emergency information stations—WJOL, 1340 AM or WILL, 96.7 FM. Again residents are urged **NOT TO CALL 9-1-1** to find out why the sirens are sounding. Doing so prevents emergency calls from being answered. Call 9-1-1 only if there is an emergency. In addition to the warning sirens, the Village of Mokena can alert residents by an emergency cable television override system and through the use of a telephone based automated notification system. Residents should be alert for emergency information from these sources as well.

Winter Parking Regulations

Over the past several winters the Mokena Police and Public Works Departments have worked together to develop strategies to have vehicles parked along Village streets moved during snow plowing operations. When cars are parked along the streets during snow removal, plows must weave around creating a potentially hazardous situation. It is necessary for the snow plow crews to remove snow curb-to-curb so curbside inlets can be cleared. This allows the streets to drain properly and limits the build up of snow and ice.

With the increase in the number of Village streets over the past few years it has become more and more difficult for our Public Works crews to quickly and safely remove snow especially when vehicles are parked on the streets. Various strategies that were implemented previously to have vehicles moved during snow plowing have only met with limited success.

After reviewing various plans to improve snow plowing operations it was determined that an amendment to the Village Code limiting or restricting parking on public streets during the winter season was needed. Police and Public Works personnel reviewed the options regarding this matter which included a complete ban on winter parking or restricting parking during snow falls and when snow removal operations are being conducted. It was determined that a complete ban on winter parking

would negatively impact a number of residents especially those who reside in the more mature sections of the Village and who may not have access to any long term off street parking. It was concluded that a partial ban on winter season parking would be more appropriate and feasible.

An amendment to the Ordinance adopted by the Village Board makes it unlawful to park any vehicle on a Village street at any time the snow on the street exceeds a depth of 2". This parking restriction remains in effect until snow plowing operations are completed. Mokena residents should be aware that when a snowfall occurs during overnight hours our Ordinance makes it the vehicle owner or driver's responsibility to move the vehicle from the street by the time the snow has reached a depth of 2".

Residents are also reminded that it continues to be unlawful for a person while removing snow from a private driveway or sidewalk to deposit the snow into the street or in a manner that would obstruct the free flow of vehicle or pedestrian traffic.

Questions regarding this Ordinance may be directed to the Mokena Police Department at (708) 479-3912, Monday through Friday.



Waste Disposal

In the fall of 2005, the Mokena Board of Trustees approved a uniform container recycling and trash collection program offered by the Village's solid waste disposal provider, NuWay Disposal.

Under this program, each single family home and townhome unit is assigned a uniform 96 gallon container with wheels for trash (brown) and a uniform 64 gallon container with wheels for recyclable materials (green). Both containers have lids to

prevent wind from blowing trash and recyclable materials throughout the community while the containers are waiting to be emptied by NuWay. Blowing trash and recyclables were common problems in the Village under the previous solid disposal system, which utilized numerous forms of trash receptacles and 18 gallon recycling bins without lids.

Below are some FAQ's regarding Mokena's refuse service.

Q. When and how are carts delivered?

A. NuWay will drop off carts for newly constructed homes within 30 days. To eliminate confusion over ownership in townhome areas, the carts will be dropped off near your garage. Carts will be dropped off at the curb for single family homeowners. All containers will be pre-marked with serial numbers and documented for each address by NuWay. We also request you record the serial number for your files.

Q. How big are the carts?

A. Each single family residence receives a 96 gallon brown cart for refuse and a 64 gallon green recycling cart. Each cart will have an attached lid to help control the problem of blowing garbage and recycling materials and wheels for easy mobility.

Q. What if my garbage cart is too big or my recycling cart is too small?

A. There is no problem exchanging the carts for a size more suitable for your family. However, we ask that you use your carts for (60) days prior to changing the size. NuWay will only exchange carts once a year. Therefore, we suggest continuing through a few pickup cycles to gain a true understanding of your family's needs. Carts are available in 96, 64 and 35 gallon sizes.

Q. What can I do if my garbage is more than the cart will hold?

A. The 96 gallon cart is the biggest available. If you have extra garbage on occasion, you may place it in a container next to the cart and NuWay will pick up the excess. You can also rent or purchase a second cart from NuWay, if this is an ongoing problem. Call NuWay direct at (708) 479-9555.

Q. Can I get an additional recycling cart?

A. Recycling carts are available in three sizes. Residents received the middle size. If, after 60 days,

you find this size to be either too big or small, NuWay will exchange it for a more appropriate size. Any overflow recycling may be placed in a paper bag next to your recycling cart. However, if the 96 gallon size is too small for your family, simply call NuWay at (708) 479-9555 for an additional cart. Every attempt will be made to deliver a new cart within 2 weeks.

Q. Where should I place my carts on pickup days?

A. Due to the automated truck, carts should be placed at least 2 feet from the curb (parkway side) and 4 feet away from permanent structures. In addition, cart wheels should be closest to the house. To avoid confusion, detailed guidelines will be delivered with your cart. As always, if you have any questions, you may call NuWay or the Village Hall.

Q. What if my cart breaks or is stolen?

A. Again, no problem! NuWay is responsible for maintenance and replacement of the carts (except in the case of negligence). Also, each cart will have a serial number that will be recorded during delivery to help deter theft. We ask that you also record your cart number. If the cart is stolen, please report the theft to the police. Then call NuWay at (708) 479-9555, every attempt will be made to replace broken or missing carts within two weeks.

Q. Can I still put my address on the cart if I want to?

A. Yes, but we ask that you put it on the inside of the lid only.

Q. How much will this cost?

A. The monthly refuse cost for a single family home is \$16.55, and the monthly townhome rate is \$14.69.

Q. Will there be any discounts for seniors?

A. Registered seniors will receive a discount of \$.86 per month on the refuse portion of their utility bill.



Waste Disposal

**Refuse is collected EVERY Tuesday and
Recyclables are collected EVERY OTHER Tuesday**

Visit www.mokena.org to print a calendar of pickup dates

Q. How do I know if I currently receive the senior discount?

A. Seniors can simply look at the refuse rate on their monthly bill. Seniors currently receiving the discount pay \$16.74 for refuse on a single family home or \$14.81 for a townhome.

Q. How can I apply for the senior discount?

A. In order to receive the discount one of the homeowners must be at least 65 years old. Discount forms are available at the Village Hall in the Administrative Department. Seniors may come in person or call (708) 479-3900 and request the form by mail. If you choose to utilize the mail option, a copy of the senior's drivers license must accompany the completed form.

Q. What if I already rent or own a cart from NuWay?

A. If you currently own or rent a cart, contact NuWay at (708) 479-9555 to explain the options available to you.

Q. Is there anything I should do to maintain my carts?

A. We suggest placing garbage in bags (preferably plastic) prior to depositing in carts and periodically rinsing residue from carts with a hose.

Q. What should I do with the carts if I move?

A. The serial number on each cart has been recorded with your address; therefore, if you move, please leave the carts with the house. If you are moving to a different address within Mokena, you will either receive new carts (new construction) or use the carts previously assigned to your new address (existing home). If you move out of the area and take the cart with you, NuWay will bill you for the cost of the cart.

Q. What are the benefits of this program?

A. Uniformity throughout the Village, a decrease in the amount of blowing or loose garbage and recycling, and a decrease in the cost of purchasing and replacing garbage and recycling containers.

If you have any questions or concerns that are not addressed, please feel free to contact the Village Hall at (708) 479-3900

Pharmaceutical Take-Back Program

Residents wishing to dispose of unwanted over-the-counter or prescription medications/pharmaceuticals may drop them off at:
Mokena Police Department,
10907 Front Street,
Mokena, IL 60448

This service is available on a 24/7 basis



Waste Disposal

Recycling

Q. What can I recycle?

- Glass—Clear, Brown, Green (bottled or jar form only). No window panes or light bulbs
- Plastic—Numbers 1-7 (excluding 6), such as 2 liter pop bottles, milk jugs, laundry detergent bottles. However, any plastics which depict 1 or 2 within the recycling triangle will be accepted. Recycling triangles are normally located on the bottom of the container
- Metals—Aluminum, tin, and steel cans will be accepted in the program
- Paper—Any paper product found in Sunday newspapers will be accepted. Glossy magazines and catalogs. These items can be co-mingled with newspapers.
- Chip Board—Includes cereal boxes and cookie/cracker boxes.
- Corrugated cardboard—includes brown boxes most commonly referred to as cardboard boxes. The boxes must be broken down and in bundles.

- Discarded junk mail

Q. How do I get a recycling container?

- A. New residents will have a recycling cart delivered to their home by Nu Way Disposal within four weeks after establishing their water and sewer service with the Village.

Q. How do I prepare items for recycling?

- A. Caps from both plastics and glass containers should be removed and placed in the regular garbage although rings can be left attached. Labels can be left on cans and bottles, as well as plastic jugs. Jars, bottles and cans should be rinsed out to avoid odors. Newspapers should be either bound with twine or placed in a brown paper grocery sack.

Q. What type of dwellings are included in the program?

- A. All single family homes, condominiums, and town-homes which currently set garbage at the curb for pickup.

Yard Waste

Yard waste may be disposed by one of the following options:

- **Composting**
- **95 gallon toter**

Residents can rent a 95 gallon toter directly from NuWay Disposal (708) 479-9555. The rental charge includes not only the rental of the toter, but also the cost of collecting the yard waste. Collection of yard waste is done weekly, on the same day as regular garbage collection.

During the months of April through November the toter may be used for yard waste only. Residents may use the toter for regular garbage only during the months of December through March.

- **Paper bags with stickers**

Another option available to residents for yard waste disposal is the purchase of biodegradable paper bags available at local grocery, discount and hardware stores. The price of the bags do not include collection and disposal costs, therefore each bag must display a yard waste sticker. Stickers may be purchased at Ace Hardware, Village Hall, Berkots, Jewel and Brookhaven (please visit

www.mokena.org for more complete list of stores) at a cost of \$2.40 each (subject to change). Collection is done weekly, on the same day as regular garbage collection (April through November).

Branches placed in paper bags should be reduced in size to a length no greater than 3 feet. Bundles of branches should be placed in landscape bags with a sticker attached or in an approved yard waste toter.

The only acceptable methods for having your yard waste collected weekly will be in the toter, landscape waste paper bags, or bundles being bound with a landscape bag and sticker.

Should a resident wish to have yard waste picked up by the waste hauler, a decision must be made regarding the pickup options. This initial information is designed to stimulate our residents to evaluate current needs and select an option which is best suited to their needs.

Landscape waste is defined by the Environmental Protection Agency as grass or shrubbery cuttings, leaves, tree limbs and other materials accumulated as a result of the care of lawns, shrubbery, vines and trees.



Waste Disposal

Leaf & Branch Pick-Up Program

A long standing service provided free of charge by the Village of Mokena, the leaf and branch program is available to all residents within the corporate limits of Mokena.

Village crews pick up leaves, branches, twigs and limbs four times per year. Two pick-ups are made in the fall during the heavy leaf season; and 2 pick-ups are made during the spring. Grass clippings will not be picked up as part of this program (please see page 17 for methods to dispose of grass clippings).

Prior to receiving pick-ups, residents will be asked to place leaves in paper or plastic bags (maximum 55 gallon capacity) at the curb the day prior to pick-up. Any brand or type of bag can be used and landscape stickers are not required for pick-up. Limbs, branches, bushes,

etc. will be picked up from the curb at this time and should be placed in bundles no more than 3 feet in length.

Pick-up dates will be posted on cable channel 6, the Village's website (www.mokena.org), your water bill, after hours phone message and various other publications prior to each season.

Residents are requested to schedule a pick-up a minimum of 24 hours in advance. Call (708) 479-3900 with your address and the number of bags and/or bundles to be picked up.

If you have any questions, regarding leaf/branch pick-up, please call (708) 479-3900.

Household Hazardous Waste Collection

The Will County Land Use Department sponsors a number of FREE Household Hazardous Waste Collection Events throughout the year including:

- Hazardous Household Waste
- Shoe Collection

For recycling events or questions visit www.willcountygreen.com or call the Land Use Department at (815) 727-8834.

Junk Car Removal

During Clean-Up Week, inoperable or abandoned vehicles will be towed away FREE of charge. Owners must turn in the vehicle title and keys to the Community Development Department prior to a tow being scheduled.

Questions regarding Clean Up Day activities may be directed to Richard Massey, Code Enforcement Officer, at (708) 479-3930.



WATER

Utility Billing

Utility bills are mailed on the last business day of every month and due on the 15th or the following Monday if the 15th falls on a weekend. The following charges will appear on the bills:

| | |
|--------------|---------------------------|
| Water | \$7.10 per 1,000 gallons |
| Sewer | \$4.25 per 1,000 gallons |
| Total | \$11.35 per 1,000 gallons |

WATER/SEWER CHARGE

If water consumption for the month equals 10,000 gallons, multiplying 10 X \$11.35 (\$113.50) would equal the water/sewer portion of your bill.

REFUSE FEE

Your bill will also include a monthly refuse charge. Rates are listed below.

| | |
|----------------|---------|
| Single Family | \$17.60 |
| Townhome/Condo | \$15.67 |
| Apartment | \$12.14 |

Residents 65 years and older are allowed a senior discount of \$.86 on the refuse portion of their monthly bill. To receive this discount, seniors must provide proof of age and complete a senior discount application. Senior rates are listed below.

| | |
|----------------------------------|---------|
| Single Family (Senior) | \$16.74 |
| Townhome/Condo (Senior) | \$14.81 |

FACILITY FEE

A facility charge is also included which is based on the size of the meter installed. The normal charge for a single-family residence is \$5.83 per month. This charge is to defray the costs of debt service and/or capital outlay incurred by the Village in the operation of the water distribution system.

ESTIMATED BILLS

The Village's meter readers attempt to get readings from all meters on a monthly basis, but sometimes it is not possible and the bill must be estimated. The most common reasons for not getting a reading are the following; a broken meter, a short in the meter wire, locked gate, inclement weather, and dogs left outside in the yard when no one is home.

When these situation occur, the Village must estimate the resident's bill. The utility billing program estimates a bill based on an average of the past 24 months of consumption. If you have not been in your home for 24 months, then it is based on the number of months you have lived in your home.

When you receive an estimated bill, it is very important that you call the Water Department at (708) 479-3926 to schedule a time to correct the situation. If the meter is broken or a short has occurred in the meter wire, the water department will need access to the meter (in the area of the Read-o-Matic ("ROM"). If the gate to a fenced area is kept locked, the Water Department will relocate the ROM attached to the outside of the house to another area.

How do you know if your bill is estimated? You will note that the letters EST appear next to the amount of water used on the bill. Also, if you look on the back of your water bill, there is a definition of each code appearing on your water bill. The letters EST mean that you have received an estimated bill and should contact the Water Department immediately.

For further information, please call the Village Hall at (708) 479-3900.



WATER

Utility Payment Locations & Options

| Location | Address | Hours | Payment Options |
|--------------------------------|--|---|-----------------------|
| Village Hall | 11004 Carpenter Street | Monday—Friday 8:30am - 5pm | Cash, Check, VISA, MC |
| Police Department | 10907 Front Street | Monday– Friday 8:30am—5pm | Cash, Check, VISA, MC |
| First Midwest Bank Lobby | 19648 LaGrange Rd Monday-Thursday 9am-5pm Friday 9am-6pm Saturday 9am-1pm | Monday– Thursday 9am-5pm Friday 9am-6pm Saturday 9am-1pm | Cash, Check |
| First Midwest Bank Drive-Up | 19648 LaGrange Rd Monday-Friday 8:30am-6pm Saturday 8:30am-1pm | Monday– Friday 8:30am-6pm Saturday 8:30am-1pm | Cash, Check |

Automatic Payment Withdrawal

I have attached a voided check which shows the account to be debited. I understand that automatic payments will begin in approximately four (4) to six (6) weeks.

| <u>Account Information</u> | |
|--|-------------|
| <i>Signature</i> | |
| <i>Printed Name</i> | |
| <i>Address</i> | |
| <i>City, State, Zip</i> | |
| <i>Village Utility Account Number</i> | |
| <i>Phone Number</i> | <i>Date</i> |
| <u>Financial Institution Information</u> | |
| <i>Financial Institution</i> | |
| <i>Address</i> | |
| <i>City, State, Zip</i> | |
| <i>Account Number</i> | |

I hereby authorize the Village of Mokena and the financial institution designated, to deduct directly from the account specified, the amount necessary to make automatic payment for water and sewer services provided by the Village. I understand and acknowledge the following:

- Automatic payment of the billing amount by transfer of funds from my designated account will be made each month on the bill's due date. My bank statement will reflect the amount and date of the transfer.
- If there are insufficient funds in my account to cover the full amount due on the transfer date, I may be charged by both the bank and the Village of Mokena, just as if I had a check returned for insufficient funds.
- The Village of Mokena will not be held liable or responsible for the payment of any overdraft charges or other bank fees as a result of an attempted transfer from my account containing insufficient funds.
- Only one attempt will be made to effectuate a transfer of funds from my account for purposes of determining whether sufficient funds exist to make an automatic payment.
- I will remain liable and responsible for payment of any bill for water and sewer services provided by the Village which remains unpaid as a result of an unsuccessful attempted transfer from my account containing insufficient funds.

I understand this authorization will remain in effect until the Village of Mokena and the financial institution have received written notification from me of termination in time to allow the Village and the financial institution reasonable opportunity to act upon it, or until the Village or the financial institution has sent me written notice of termination of this arrangement. I further understand that I do not have a right to continued participation in the automatic utility payment plan in the event the Village is unable to collect from my account due to insufficient funds on two (2) separate occasions.

I have attached a voided check which shows the account to be debited. I understand that automatic payments will begin in approximately four (4) to six (6) weeks.



In addition to the payment options listed above, automatic payment withdrawal from your checking account is available for your Village of Mokena utility bill. This service eliminates writing checks, addressing envelopes and paying postage. Payments are automatically withdrawn from your checking account on the due date (which also eliminates any penalty fees). You will still receive a monthly statement so you will know how much money will be deducted from your checking account.

If you would like to sign up for this service, please call the Village Hall at (708) 479-3900 and

request an Automatic Payment Withdrawal brochure or visit www.mokena.org. to print a form. From the home page under the Residents heading scroll down to “Water Info/Billing & Payments” and click on “Automatic Payment Withdrawal Form”. Return a hard copy of the completed form along with a voided check to the Village Hall. Payment withdrawal will begin within 4-6 weeks. Your monthly bill will reflect the beginning of service with the phrase *BANK PMT* in the space provided for “net amount”.

If you have any questions, please call the Administrative office at (708) 479-3900.



WATER

Online Utility Payment Option - www.mokena.org

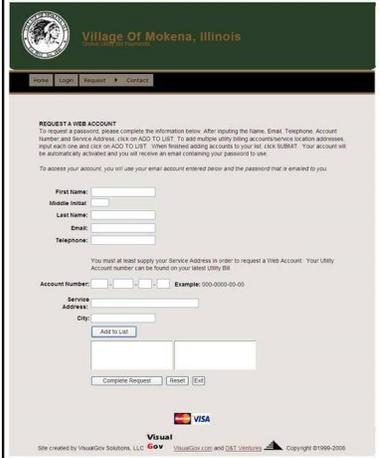
Mokena customers can take advantage of our popular online utility payment program. The program allows residents the opportunity to view their account activity, make a payment using an e-check or credit card or set up automatic monthly payment with a credit card. Following are some FAQ's regarding the online payment option.

1. How do I access the Village's utility program?

To access the program, go to the Village's website and click on the "**Utility Bill Payment**" link on the lower left side of the home page. First time users will need to establish their on-line account by clicking on "Request". This will initiate the process to apply for a password which will allow you access to your account. You will then be asked to provide your name, address, phone number, e-mail address, water bill account number and service address. After your account information has been verified by Village staff, you will receive a confirmation e-mail along with your assigned password within 24-48 hours.

2. How do I make a payment?

Making a payment is quick and easy. From the homepage click on the link under the Utility Payment heading and the **Utility Payment Main Screen** will appear. Click on "**Pay**", then enter your previously assigned User ID and password.



Request a web account window



The next window will bring up your account showing the current amount due (if you would like to pay a different amount enter it in the "Amount to Pay" box). Click on "**Add**" then on the "**Pay Now**" button located at the bottom of the screen. The next screen gives you the option to pay by e-check or credit card.

3. How do I pay by e-check?

Click the "**Continue**" button under the e-check icon. In the next window, enter your name, address, city, zip code, phone number and e-mail address. Click "**Continue**". The next window asks for your checking account routing number, account number and bank name. After the required information has been entered you will be given a payment confirmation number and receive an e-mail confirming your transaction.

4. How do I pay by credit card?

Click the "**Continue**" button under the credit card icon. In the next window, enter your name, address, city, zip code, phone and e-mail address. Click "**Continue**". Enter your credit card number, expiration month and year and card ID# (3 digit code on back). After required information has been entered, you will be given a payment confirmation number and receive an e-mail confirming your transaction.



WATER

Online Utility Payment Option - www.mokena.org

5. How do I set up automatic monthly credit card payments?

From the Utility Payment Main Screen, click on “**Settings**”. From the drop down menu click on “**Autopay**”. The next window is a disclaimer explaining the autopay guidelines. If you would like to continue, click “**Accept**”. You will then be asked to provide your billing and credit card information. After entering the requested information click on “**Save Billing Information**”, then click “**Next**”. The next window is the Automatic Utility Payment Overview. Check the box next to the account you would like to designate autopay then click on “**Finished**”. The invoice amount will be applied to your credit card on the due date. In addition, you will receive an e-mail confirming the transaction.

6. How do I view my utility account?

After signing on to the utility system, click on “**Accounts**” then click on the account number. The Account Summary window will appear depicting the current month’s billing information. You also have the option of viewing your consumption history, consumption chart and billing history. A brief description of each option is provided below:

- **Consumption History:** View up to 24 months of water consumption including meter read dates, actual meter readings and amount of water consumption. You may also view the same information for deduct meters.
- **Consumption Chart:** View your consumption history in a bar chart format. For residents with deduct meters, you will have a visual image of outside water consumption as well.
- **Billing History:** Allows you to view the invoice, issue date, amount due, payment type received (check, credit card, etc.), payment amounts received and account balance for up to 24 months.

Our site is deemed secure by SSL Certificate. All communication to and from our site is encrypted. When making a payment, customers may verify the protection of our site by clicking on the lock for security information.

If you have any questions regarding this service, please call us at (708) 479-3900.

The screenshot shows the 'Payment Information' form on the Village of Mokena website. It includes sections for 'Billing Address' and 'Credit Card Information'. The 'Billing Address' section has fields for First Name (Mary), Last Name (Smith), Street Address (12345 Main St), City (Mokena), State/Province (Illinois), and Zip/Postal Code (60448). The 'Credit Card Information' section has fields for Credit Card Number (0000000000000000), Expiration Month (NOV), Expiration Year (Select Year), and Card Identification Number (000). There are 'Cancel' and 'Save Billing Information' buttons at the bottom.

The screenshot shows the 'Account Summary' page on the Village of Mokena website. It displays account details for account number 000-0000-00-0000000000000000. The account name is VILLAGE OF MOKENA. The address is MOKENA IL 1. The service address is MOKENA IL 1. The number of meters is 1. The home number and work number are blank. The move in date is 08/30/2006. The previous balance is \$110.99. The amount due is \$0.00. The current amount is \$0.00. The over 30 days, 60 days, 90 days, and 120 days amounts are all \$0.00.



WATER

Leaks

One thing that can save a considerable amount of money is repairing water leaks within your home no matter how small they might be. Unseen or unfixed, they can drip hundreds, even thousands, of gallons of water wastefully down the drain. A little detective work several times a year can catch these water thieves in the act and put them out of circulation.

Know where your master water supply valve is in your home. If you have a plumbing leak in the house, you will need to know in a hurry. The most likely location is where the water supply pipe enters your home.

CHECKING FOR WATER LEAKS

After each thirty day billing period, the water department often receives many inquiries regarding water consumption from water users. Many of these calls are generated by leaking or malfunctioning plumbing. It is the responsibility of each and every water user to make sure they do not have any leaks in their water system.

There is a simple way of checking to make sure there are no leaks in your water system. Our water meters have a clocklike detector on the face of the meter. To check for leaks make sure no water is being used at the time the test is being done. Check the position of the sweep hand on the clock-like detector. Wait a period of time and then re-check the position of the sweep hand. If it has moved, you have a leak somewhere in your system, which should be corrected immediately. Each complete rotation of the sweep hand is equal to ten gallons.

FAUCETS

Most leaks result from worn washers in household faucets and showerheads. These faucets, as well as seldom-used taps in the basement or storage rooms, should be checked periodically. Faucet leaks are usually caused by worn washers or "O" rings (for washerless faucets). Repairing faucet leaks is easy. All you have to do is turn off the water supply line to that faucet, replace the washer and turn on the line again. Any good do-it-yourself book will offer advice on this simple task. If you're not a do-it-yourselfer, have the work done by someone who knows how to do the job.

OUTSIDE TAPS

Check the outside taps for leaking water, particularly during the summer sprinkling season. A hose mistakenly left dripping away in the grass or garden can waste thousands of gallons of water over the course of a summer.

Remember to tightly close outside faucets tightly every time you shut off the water.

TOILETS

The toilet is one of the most common water wasters, but its leaks tend to be less noticeable than faucet leaks. To determine if your toilet is leaking, look at the toilet bowl after the tank has stopped filling. If water is still running into the bowl or if water can be heard running, your toilet is leaking.

Most toilet leaks occur at the overflow pipe or at the plunger ball inside the tank. To locate a toilet leak, take the tank lid off and flush. The water level should come up to about a half inch or so below the overflow pipe. Adjust the float level control screw, if necessary, so the valve shuts off the water at that level. If the valve itself is leaking, you may need a plumber to fix it.

Although water may not be seen or heard running, your toilet may have a silent leak. To test for a silent leak, drop a little food coloring into the tank. DO NOT FLUSH. Wait for about 10 minutes. If the food coloring appears in the toilet bowl, your toilet has a silent leak. It is probably located in or around the plunger ball or flapper valve at the bottom of the tank. These leaks are also easy to fix with parts from your hardware store.

If you have questions about leaks, please contact the Public Works Department at (708) 479-3926.



WATER

Water Conservation

AERATORS

An aerator is a simple device that mixes air with water from your faucet. The air cuts the flow so you use less water. It also keeps the water from splashing so much in the sink.

You can buy aerators at most hardware or plumbing supply stores for a few dollars, but first check your faucet to be sure it has a screw thread on either the inside or outside of its mouth. If it doesn't, there's a device called a "universal faucet adapter" that you'll need.

If your faucet already has some sort of attachment on it, unscrew that first. If you need a pair of pliers to loosen it, wrap a couple of layers of masking tape around the faucet and aerator so you don't scratch them.

Depending on whether your tap is threaded for inside or outside appliances, you may have to remove a washer that's included with the new aerator. In other words, if it doesn't screw on with the washer in place, take the washer off.

SHOWERHEADS

Water saving showerheads cut the average flow from about 4.5 gallons per minute to as little as 1.25 gallons per minute. In fact, any showerhead manufactured in the United States is now required by law to release no more than 3.2 gallons per minute.

Water saving showerheads cost about \$10. In order to install one you'll probably need an 8" pipe wrench to unscrew your present showerhead. You should also have some 1/2" pipe thread seal tape or pipe thread compound, which is available at most hardware stores.

Wrap the connection point of the old showerhead with a couple of layers of masking tape to protect the finish from your wrench's teeth. Unscrew the old showerhead. If the pipe ends in a ball-shaped fitting, you'll have to replace it too, or buy a ball-fitting adapter from the hardware store. Wrap thread seal tape or spread compound over the pipe threads, screw the new head on (be sure to cover with masking tape also) and tighten it with the wrench.

- Turn off the tap while shaving, washing your face or brushing your teeth.
- Store drinking water in the refrigerator rather than letting the tap run for a cool glass of water.
- Use the refrigerator or a microwave instead of running water to thaw frozen foods.
- Consider an instant water heater on your kitchen sink so running water heats up quicker.
- Don't run the hose while washing your car. Use a bucket of water and a quick hose rinse at the end.
- Run only full loads in the washing machine or dishwasher.
- Set lawn mower blades one notch higher. Longer grass means less evaporation.
- Check toilet for leaks. Put dye tablets or food coloring into the tank. If color appears in the bowl without flushing, there's a leak that should be repaired.
- If your shower fills a one-gallon bucket in less than 20 seconds, replace the shower head with a water-efficient model.
- When cleaning out fish tanks, give the nutrient-rich water to your plants.
- Designate one glass for your drinking water each day or refill a water bottle. This will cut down on the number of glasses to wash.
- Soak pots and pans instead of letting the water run while you scrape them clean.
- Washing dark clothes in cold water saves both on water and energy while it helps your clothes to keep their colors.
- Clean vegetables in a pan filled with water rather than running water from the tap.
- Avoid over watering your lawn. A heavy rain eliminates the need for watering for up to two weeks. Most of the year, lawns only need one inch of water per week.
- Try to do one thing each day that will result in saving water.



WATER

Deduct Meters

A deduct meter measures certain water not discharging into the sanitary sewer system. This may include water used for lawn sprinkling systems, outside hose connections, or spigots for filling swimming pools, depending on how the meter was installed.

Deduct meters are optional, and may be installed to measure all or just a portion of the water used outside of your home. **PLEASE CHECK WITH YOUR PLUMBER** to confirm the deduct meter is installed to reflect your needs for outside water usage, otherwise you will be charged the full amount of water and sewer usage, both outside and inside your home.

There shall be no permanent or temporary water piping system from the deduct meter to any interior water outlet. The measurement of the deduct meter shall be deducted from the consumer's sewer usage based upon the reading of the primary water meter. See example below for further explanation:

| Water | Usage/ Gallons | Cost of Water | Cost of Sewer | Total Water/Sewer |
|--------------------------------|-------------------|------------------|------------------|----------------------|
| Inside | 6,000 | \$42.60 | \$25.50 | \$68.10 |
| Outside | 4,000 | \$28.40 | \$17.00 | \$45.40 |
| Total W/S | 10,000 | \$71.00 | \$42.50 | \$113.50 |
| Total W/S with Deduct Meter | 4,000 | | -\$17.00 | \$96.50 |

It is the responsibility of the applicant to arrange for the installation of the deduct meter by a plumber licensed by the State of Illinois. All such plumbers must also be fully bonded and licensed as a contractor by the Village.

Once the deduct meter is installed, the applicant must contact the Water Department at (708) 479-3926 to schedule an inspection and sealing of the actual deduct meter. Deduct water meters must be installed similar to regular water meters including the installation of a 1/2" conduit, complete with pull wire between the water meter and the outside meter readout. This conduit should terminate at a point in the outside wall that is next to the existing meter readout.

The outside meter readout will then be installed and the deduct meter will be put into service.

The deduct meter must be installed after the main water meter. Both water meters should be located in the same area.

The Village retains the right to inspect and test any deduct meter as needed to verify compliance with all regulations. Inspections of deduct meters may be conducted annually at the discretion of the Public Works Department. Violation of any water and sewer ordinance may result in the nullification of the deduct meter readings and removal of the deduct meter.

Water deduct meters are provided by the Village. There are fees for the meter and permit to install the meter, and they go up depending on meter size and remote readout style. Please call Community Development at (708) 479-3930 with questions or for current pricing on deduct meters.



WATER

Lawn Sprinkling Regulations—Get in the Water Zone!

The Village of Mokena continually monitors and assesses its outdoor watering program for lawn sprinkling. The program we have in place is one of the most comprehensive in the South Suburbs, making Mokena a leader in proactive customer service. With your help and cooperation, the program should allow you and your neighbors to water your lawns with moderation throughout the summer. We are confident that this program will continue to succeed and that Mokena residents will recognize the need to work together should we experience a hot, dry summer. The sprinkling program is easy to understand and will continue to utilize a “zone” format which is further defined below. Questions regarding the zone program may be directed to (708) 479-3926.

| | |
|---|--|
| <p style="text-align: center;">The “GREEN” Zone Odd/Even—7am-11am, 7pm-11pm</p> <p>This is the normal outdoor watering regulation that is in place from May 15th through September 15th. Outdoor lawn sprinkling will be allowed on an odd/even basis, between the hours of 7am to 11am and 7pm to 11pm. Residents with odd numbered addresses may water their lawn on odd numbered days of the month and residents with even numbered addresses may water their lawn on even numbered days of the month.</p> | <p style="text-align: center;">The “YELLOW” Zone Reduce by 1/3</p> <p>The is the next level of outdoor water regulation. The Yellow Zone requests cooperation from the entire community to voluntarily reduce outdoor water by 1/3 until conditions improve. A Yellow Zone will be implemented when:</p> <ul style="list-style-type: none"> • Continual hot, dry weather conditions exist, and; • Daily consumption trends upward reducing necessary water system storage reserves and; • Forecasted weather conditions are likely to continue or worsen <p>If a Yellow Zone is implemented, we all need to react quickly by skipping our next regularly scheduled watering time. Conservation is the key! Residents will be allowed to water during normal times without actual restrictions. However, we are urging resident to voluntarily conserve water during a Yellow Zone.</p> <p>In order for the Yellow Zone to succeed (and to avoid entering into mandatory restrictions) a 1/3 reduction in outdoor water consumption is needed to allow the water system to recover. Therefore, talk to your friends and neighbors and encourage them to cooperate by reducing their outdoor watering by 1/3 if the Yellow Zone is implemented. When the Yellow Zone is in effect, we all need to work together to quickly reduce outdoor water consumption by 1/3. If we can accomplish this goal, no further restrictions should be required.</p> |
| <p style="text-align: center;">The “ORANGE” Zone Odd/Even-7am-11am ONLY</p> <p>The Orange Zone is our Tier 1 mandatory outdoor watering restriction. Should we experience a hot, dry summer and the Yellow Zone does not reduce outdoor watering by 33% we may be required to implement this restriction.</p> <p>The Orange Zone will allow outdoor watering in the morning only between the hours of 7am and 11am on an odd/even basis.</p> <p>No evening sprinkling will be allowed in this zone.</p> | <p style="text-align: center;">The “RED” Zone One Day</p> <p>The Red Zone consists of Tiers 2 & 3 outdoor watering restrictions. The Red Zone will be put into effect in the event of emergencies which require a major decrease in outdoor water usage. The Red Zone tiers are defined below:</p> <p>Tier 2: Will allow outdoor watering of lawns one day per week, Monday or Tuesday, on odd/even days based on your address, 7am-11am and 7pm-11pm</p> <p>Tier 3: Total outdoor watering ban in the event of a water system failure.</p> |
| <p>For easy zone identification, signs will be posted throughout the Village which will be color coded in Green, Yellow, Orange or Red. You can also find the zone currently in effect at the following locations:</p> <ul style="list-style-type: none"> • Cable Channel 6 • Village website www.mokena.org • Call the Village Hall, (708) 479-3900, an automated voice message is available after normal business hours. | |



WATER

Lawn Sprinkling Regulations cont.

New Lawn Installation

Are you installing sod or planting seed this summer? If this project is on your to-do list, contact the Community Development Department for a Temporary Sprinkling permit. This no-fee permit will allow you to sprinkle on both odd and even days, 7am –11am and 7pm-11pm for a period of 28 days. By the time the permit expires and you're back to normal watering regulations, your new sod or seed will have had the needed time to germinate and root for a healthy lawn. Should the zone change from Green to Yellow during your 28 day permit, you may continue to sprinkle every day as allowed per the permit until it expires. Keep in mind that permits will not be issued during Yellow, Orange or Red zones so call us at (708) 479-3926 to verify the current sprinkling zone prior to installation of your lawn. Residents replacing/repairing lawns will be asked to provide docu-

mentation such as a contract from a landscaper or receipt for seed or sod when applying for a sprinkling permit. Documentation will not be required for owners of new construction that have been issued a landscape permit.



Going on Vacation?



Should you leave on vacation and set your lawn sprinkling system for the Green Zone, have a neighbor or friend change the setting for you if the zone changes to Yellow, Orange or Red. If conditions warrant a Yellow or Orange Zone or there is a system mechanical failure and the Red Zone Tier 1 or Tier 2 is instituted while you are on vacation, you risk being ticketed for a violation.



Building Permits

Village of Mokena ordinance requires that a building permit be obtained for ALL new construction and remodeling. This includes fences, decks, pools and sheds. Below is a list of some items that are required to have a building permit. For a complete list, please visit www.mokena.org.

Building Permit—FEE REQUIRED

- Building additions and remodeling
- Attached or detached garages
- Tool or storage sheds
- Swimming pools—above or in-ground
- Installation of central air conditioning
- Fences and decks
- Driveway and sidewalk replacement, patio & paver brick
- Structural repairs to roof
- Alterations to plumbing or electric systems
- Installation of fireplace or wood burning stove
- Landscaping
- Lawn sprinkler system
- Hot tubs
- Retaining walls

Building Permit—NO FEE REQUIRED

- Non-structural replacement of roof or shingles
- Replacing hot water heater, water softener or other existing fixture
- Replacing existing electric fixtures
- Replacing windows with same size windows
- Replacing gutters or siding
- Demolition of structure
- Temporary pools
- Seal coat driveway
- POD's—Temporary storage bins
- Replacing doors/garage doors with same size

The Village of Mokena Property Maintenance Code requires that all properties be kept in an orderly, clean and safe condition. Weeds and grass are to be kept cut, rubbish and debris properly disposed of, vehicles and other mechanical equipment must be maintained in working order and properly stored.

When you make improvements to your property, be sure you use a contractor registered by the Village to do the work. Please contact the Department of Community Development at (708) 479-3930.

HOUSE NUMBERS

Village code requires that address numbers be affixed to every building and located so that they are visible and easily read from the street. In the event the Police or Fire Department have to respond to an emergency situation, every second counts and valuable time can be lost searching for your house if address numbers are not clearly visible. Numbers should be at least 4" tall and a minimum of 1/2" thick. House addresses are assigned upon issuance of building permits for those residing within the Village limits.



DRIVEWAYS

Residential driveways may not be any wider than the width of the garage for which it serves, except for the installation of a circular drive. Permission to widen a driveway beyond the width of a garage is only granted by the Zoning Board of Appeals by way of a variation.

GRADING

Final grading of homes is in accordance with engineering plans approved by the Village. It is unlawful to change any grading by adding or removing fill without first providing a grading plan that can be reviewed by the Village Engineer. Only after the grading plan is approved can any work be done. This applies to both new and existing construction. A post landscape survey is required after final landscaping has been completed on new construction.



Building Permits

Before you Dig . . . Call J.U.L.I.E.

What is J.U.L.I.E.?

J.U.L.I.E. is a not-for profit corporation that provides contractor/excavators, homeowners and others who may be disturbing the earth, with a single toll-free number to call for the locating and marking of underground utilities. J.U.L.I.E. is not a utility, nor do they own utilities or locate underground utilities. J.U.L.I.E. is a message handling service which receives location requests from persons excavating, and then sends these requests to J.U.L.I.E. members who have utilities in the area of excavation.

When do I use J.U.L.I.E.?

If you are proposing any digging activity—i.e. putting up a fence, planting a garden or shrubbery, building a storage shed, deck or foundation, etc.

J.U.L.I.E. will notify the owners and/or operators of underground utilities who are J.U.L.I.E. members of the planned digging.

How do I use the J.U.L.I.E. system?

When you call, be prepared to give the J.U.L.I.E. operator the following information:

- County and City
- Address and description of the project
- The date and time the work will begin
- Your name, address and phone number

The operator will:

- Repeat the information back to you for verification
- Read you the J.U.L.I.E. dig number which proves you called
- Read you a list of J.U.L.I.E. member utility companies who will be sent this information
- Tell you that you're responsible to search the area for the utilities of others and notify them on your own



Sometime before you start to dig, a representative from the appropriate J.U.L.I.E. member companies will respond and mark the locations of any underground utilities in the area where the digging is to take place. The following colors will be used for marking underground utility locations.

- Yellow—Gas, oil or petroleum
- Red—Electric
- Orange—Communication, telephone, cable TV
- Blue—Potable Water
- Green—Sewer

Remember for your own protection, as well as the protection of underground utilities, call J.U.L.I.E. at (800) 892-0123 or 811 at least 48 hours before you dig.

Village of Mokena Building Codes

- 2012 International Residential Code
- 2012 International Building Code
- 2012 International Energy Conservation Code (Climate Zone 5)
- 2012 International Mechanical Code
- 2011 National Electric Code
- 2004 Illinois State Plumbing Code
- 1997 Illinois Accessibility Code

*All work shall also comply with any adopted amendments to the code

HOURS OF CONSTRUCTION & DELIVERY OF MATERIALS

Monday thru Friday 7am—7:30pm or sundown (whichever comes later)
Saturday 7am—5pm
Sunday N/A



Building Permits

Deposit Refunds

In many cases when a new home is built, a refundable cash deposit is required by the Village guaranteeing the completion of specific items. This is usually done as a condition of approving an occupancy permit. These items usually pertain to landscaping, grading, exterior concrete, B-box at grade and in working order or other code requirements that cannot be completed due to inclement weather. This cash deposit can be paid by either the builder or the homeowner and is refunded when the work is completed.

Deposit Refund Procedure

- Before any landscaping is installed, a landscape permit must be submitted and approved by the Village Engineer.
- Once the landscape is completed, submit the **original** receipt and 2 copies of the post landscape survey to the Community Development Department.
- A minimum of 30 days is required to process your refund.

The homeowner is responsible for all B-boxes (the main outside water shut-off, usually located in the front of the residence between the house and front sidewalk). Homeowners with B-boxes that are damaged or covered during landscaping will not be issued a refund until the corrections have been made.

Following an inspection verifying that the work is completed, the appropriate refunds are processed. Refunds are approved by the Village Board once a month and are usually mailed out during the third week of the month.

Refund checks are made payable only to the person or firm that submitted the deposit.

Questions? Call the Community Development Department at (708) 479-3930.



Contact Information

BANKS

| | | | |
|----------------------------|---------------------------|-------------------------|--|
| | Byline Bank | 19931 Wolf Road | (708) 326-2520 |
| | Bridgeview Bank | 19031 Old LaGrange Rd. | (708) 479-3700 |
| | Chase Bank | 11205 Lincoln Hwy. | (815) 464-9506 |
| | Chase Bank | 11124 W. Front St. | (708) 478-2089 |
| | Fifth Third Bank | 19201 S. LaGrange Rd. | (708) 479-4490 |
| | First Midwest Bank | 19648 S. LaGrange Rd. | (708) 479-4884 |
| | First Midwest Bank | 11210 W. Lincoln Hwy. | (815) 806-9150 |
| | LincolnWay Community Bank | 19102 S. 88th Ave | (815) 462-4300 |
| | Old Plank Trail Bank | 20012 Wolf Rd. | (708) 478-4447 |
| | State Bank of IL | 11100 W. Front St. | (708) 479-2185 |
| | | | |
| CHAMBER OF COMMERCE | Main Office | 19150 Wolf Rd., Suite C | P: (708) 479-2468 F: (708) 479-7144 |

CHURCHES

| | | | |
|-------------------------|-----------------------------|-----------------------------------|----------------|
| Grace Fellowship | www.gracelife.cc | 11049 W. LaPorte Rd. | (708) 479-0300 |
| Immanuel Lutheran | immanuelmokena.org | 10731 W. LaPorte Rd. | (708) 479-5600 |
| Marley Community | marleychurch.org | 12626 W. 187th St. | (815) 485-8587 |
| Mokena Baptist | mokenabaptist.doodlekit.com | 9960 187th St. | (708) 479-6357 |
| Parker Rd. Bible Church | prbchurch.org | 18550 S. Parker Rd. | (815) 463-1125 |
| United Methodist | umc.org | 10901 LaPorte Rd. P.O. Box 238 | (708) 479-1110 |
| St. Johns Church | stjohnsmokena.org | 11100 W. Second St. | (708) 479-5123 |
| St. Mary's Catholic | stmarymokena.org | 19515 S. 115th Ave. | (708) 326-9300 |

CIVIC/CHARITABLE GROUPS

| | | | |
|--------------------------|----------------------|---|---|
| American Cancer Society | www.cancer.org | Frankfort Township | (708) 633-7770 |
| Knights of Columbus | mokenaknights.org | Donald Bauc | (708) 479-8160 |
| Lions Club | mokenalions.org | Anthony Brouzas | (708) 479-5613 |
| Marley FISH Resale Store | | 9625 W. 194th Pl. Friday & Saturday, 9a-2p | (708) 479-1399 (Will County Crisis Line) |
| Mokena Woman's Club | bev510@earthlink.net | Bev Whittier Joann Jeffers | (815) 485-9269 (708) 479-5022 |



Contact Information

CIVIC/CHARITABLE GROUPS Cont.

| | | | |
|---------------------------|------------|----------------|----------------|
| Mokena Historical Society | mokena.org | Doug Heathcock | (708) 479-3900 |
| Senior Citizens | | Violet Tolsky | (708) 479-6760 |
| VFW Womens Auxiliary | | 19852 Wolf Rd. | (708) 479-5022 |
| Wm. Martin VFW Post | | 19852 Wolf Rd. | (708) 479-5022 |

ELECTED OFFICIALS—STATE

| | | | |
|--|---------------------------|---|--|
| Senator Michael Hastings 19th District Elected 11-6-12 | mike@senatorhastings.com | 813 School Road Matteson, IL 60443 | P: (708) 283-4125 F: (708) 253-1313 |
| | | 307A Capitol Building Springfield, IL 62706 | P: (217) 782-9595 F: |
| Senator Toi Hutchinson 40th District Elected 01-09 | www.senatorhutchinson.com | 222 Vollmer Rd. Suite 2C Chicago Heights, IL 60411 | P: (708) 756-0882 F: (708) 756-0885 |
| | | 501 Capitol Building Springfield, IL 62706 | P: (217) 782.7419 F: (217) 557.3930 |
| Representative Margo McDermed—37th District Elected 11-4-14 | McDermed@ilhousegop.org | 11032 W. Lincoln Hwy. Frankfort, IL 60423 | P: (815) 277-2079 F: |
| | | 205 N. Stratton Office Bldg. Springfield, IL 62706 | P: (217) 782-0424 F: (217) 557-7249 |
| Representative Anthony DeLuca 80th District Re-Elected 11-6-12 | www.anthonycluca.org | 195 W. Joe Orr Road Suite 201 Chicago Heights, IL 60411 | P: (708) 672-0200 F: (708) 672-0700 |
| | | 271 S Stratton Bldg. Springfield, IL 62706 | P: (217) 782-1719 |



Contact Information

ELECTED OFFICIALS—U.S.

| | | | |
|---|-------------------|--|--|
| Governor Bruce Rauner Elected 11-4-14 | illinois.gov | Office of the Governor 207 State House Springfield, IL 62706 | P: (217) 782-0244 TTY: (888) 261-3336 |
| | | Office of the Governor 100 W. Randolph, 16-100 Chicago, IL 60601 | P: (312) 814-2121 |
| Senator Mark Kirk Elected 11-2010 | kirk.senate.gov | Springfield Senate Office 607 E. Adams, Suite 1520 Springfield, IL 62701 | P: (217) 492-5089 F: (217) 492-5099 |
| | | Washington D.C. Office 524 Hart Senate Bldg. Washington, D.C. 20510 | P: (202) 224-2854 F: (202) 228-4611 |
| Senator Dick Durbin Elected 11-5-1996 | durbin.senate.gov | 711 Hart Senate Bldg. Washington, D.C. 20510 | P: (202) 224-2152 F: (202) 228-0400 |
| | | 230 S. Dearborn St. Suite 3892 Chicago, IL 60604 | P: (312) 353-4952 F: (312) 353-0150 |
| Congressman Bobby Rush 1st Congressional District Elected 11/6/12 | rush.house.gov | 2268 Rayburn House Office Building Washington, DC 20515 | P: (202) 225-4372 F: (202) 226-0333 |
| | | 700 E. 79th Street Chicago, IL 60619 | P: (773) 224-6500 F: (773) 224-9624 |
| | | 3235 W. 147th Street Midlothian, IL 60445 | P: (708) 385-9550 F: (708) 385-3860 |

FIRE PROTECTION DISTRICTS

| | | | |
|-----------|-------------------|--------------------------------------|-------------------|
| Mokena | mokenafire.org | 19853 Wolf Rd. Mokena, IL 60448 | P: (708) 479-5371 |
| Frankfort | frankfortfire.org | 333 Nebraska St. Frankfort, 60423 | P: (815) 469-1700 |
| New Lenox | nlfire.com | 261 E. Maple St. New Lenox, 60451 | P: (815) 463-4500 |



Contact Information

FRANKFORT TOWNSHIP, www.frankforttownship.com

| | | | |
|---|-------------------------|--|--|
| General Office Animal Control Senior Services | | 11000 W. Lincoln Hwy. Frankfort, IL 60423 | P: (815) 469-4907 |
| Food Pantry | Donation accepted 8a-4p | 11000 W. Lincoln Hwy. Frankfort, IL 60423 | P: (815) 806-2761 |
| Road District | | 9940 W. LaPorte Rd. Frankfort, IL 60423 | P: (708) 479-9673 |
| Tax Assessor | Joseph Kral | 11000 W. Lincoln Hwy. Frankfort, IL 60423 | P: (815) 464-3180 F: (815) 464-3182 |

HOSPITALS

| | | | |
|---|--|---|-------------------|
| Palos Community | paloscommunityhospital.org | 12251 S. 80th Ave. Palos Heights, 60463 | P: (708) 923-4000 |
| Franciscan St. James Hospital & Medical Center | stjameshospital.org | 20201 Crawford Olympia Fields, 60461 | P: (708) 747-4000 |
| St. Joseph | proven.org | 333 N. Madison Joliet, 60435 | P: (815) 725-7133 |
| Silver Cross Hospital | silvercross.org | 1900 Silver Cross Blvd. New Lenox, 60451 | P: (815) 300-1100 |
| Silver Cross Health Center 24/7 Emergency Care | silvercross.org | 12701 W. 143rd St. Homer Glen, 60491 | P: (708) 364-6337 |

LIBRARY

| | | | |
|-------------------|--|---|-------------------|
| Mokena Community | www.mokena.lib.us.com | 11327 W. 195th St. | P: (708) 479-9663 |
| New Lenox Library | www.newlenox.lib.il.us | 120 Veterans Pkwy. New Lenox, 60451 | P: (815) 485-2605 |
| Frankfort Library | www.frankfortlibrary.org | 21119 S. Pfeiffer Rd. Frankfort, 60423 | P: (815) 469-2423 |



Contact Information

MISCELLANEOUS

| | | | |
|---------------------------|---------------------|--|-------------------|
| Fishing & Hunting License | www.dnr.state.il.us | Sports Authority 11185 W. Lincoln Hwy. Frankfort, 60423 | P: (815) 806-0285 |
| Mosquito Hotline | | | P: (800) 942-2555 |
| Poison Control | | | P: (800) 222-1222 |
| Secretary of State | www.ilsos.gov | 14700 Ravinia Orland Park, 60462 201 S. Joyce Rd. Joliet, 60435 | P: (888) 261-5231 |

NEW LENOX TOWNSHIP—newlenox.org

| | | | |
|-----------------|---------------------------|-----------------------------------|-------------------|
| Township Office | | 1100 S. Cedar New Lenox, 60451 | P: (815) 485-6431 |
| Tax Assessor | Bonnie Luckhart Hernandez | 1100 S. Cedar New Lenox, 60451 | P: (815) 485-9419 |

PARK DISTRICT mokenapark.com

| | | | |
|---|--------------------|--|--|
| Mokena Main Office The Oaks Fitness Center | mokenapark.com | 10925 W. LaPorte Rd. 10847 W. LaPorte Rd. | P: (708) 390-2401 P: (708) 390-2343 |
| Frankfort Park District | frankfortparks.org | 400 W. Nebraska St Frankfort, 60423 | P: (815) 464-5579 |
| New Lenox Park District | newlenoxparks.org | One West Manor Dr. New Lenox, 60451 | P: (815) 485-3584 |

POST OFFICE—usps.com

| | | | |
|-----------|--|------------------|-------------------|
| Mokena | | 19934 Wolf Rd. | P: (708) 479-9431 |
| Frankfort | | 21201 Elsner Rd. | P: (815) 469-5786 |
| New Lenox | | 300 Vine St. | P: (815)485-8273 |



Contact Information

SCHOOLS—PUBLIC

| | | | |
|---|----------------|--|---|
| Mokena District #159 Mokena Elementary K-3 Mokena Intermediate 4-5 Mokena Jr. High 6-8 | mokena159.org | 11244 Willowcrest Ln. 11331 W. 195th St. 19815 Kirkstone Way | P: (708) 342-4850 P: (708) 342-4860 P: (708) 342-4870 |
| Frankfort District #157C | fsd157c.org | 10482 W. Nebraska St. Frankfort, 60423 | P: (815) 469-7870 |
| New Lenox District #122 | nlsd122.org | 102 S. Cedar Rd. New Lenox, 60451 | P: (815) 485-2169 |
| Summit Hill #161 | summithill.org | 20100 S. Spruce Dr. Frankfort, 60423 | P: (815) 469-9103 |
| <u>Lincoln Way High School #210</u> | lw210.org | | |
| | Central Campus | 1801 E. Lincoln Hwy. New Lenox, 60451 | P: (815) 462-2100 |
| | East Campus | 201 Colorado Ave. Frankfort, 60423 | P: (815) 464-4000 |
| | North Campus | 19900 S. Harlem Ave. Frankfort, 60423 | P: (815) 534-3000 |
| | West Campus | 21701 Gougar Rd. New Lenox, 60451 | P: (815) 717-3500 |

SCHOOLS - PRIVATE

| | | | |
|---------------------------|------------------------|---|--|
| Mokena Montessori | | 10901 W. LaPorte Rd Mokena, 60448 | P: (708) 478-0860 |
| Noonan Elementary Academy | noonanacademy.org | 19131 Henry Dr. Mokena, 60448 | P: (708) 479-8988 |
| Providence High School | providencecatholic.org | 1800 Lincoln Hwy. New Lenox, 60451 | P: (815) 485-2136 |
| St. Mary School (K-8) | stmaryschoolmokena.org | 11409 W. 195th St. Mokena, 60448 (Rectory) | P: (708) 326-9330 P: (708) 479-3381 |

SCOUTS

| | | | |
|---------------------|-------------------------|-----------------------------------|-------------------|
| Boy Scout Troop 40 | trstep1@msn.com | Tim Toepke-Scoutmaster | P: (815) 351-3537 |
| Cub Scout Pack 39 | | Fred McEvoy | P: (708) 478-0545 |
| Girl Scout Council | girlscoutsgenwi.org | 1533 Spencer Rd. Joliet, 60433 | P: (815) 723-3449 |
| Boy Scout Troop 725 | Mokenatroop725.webs.com | Michael Piltaver | P: (708) 479-1426 |



Contact Information

SPORTS

| | | | |
|--------------------------------------|----------------------------|-----------------------|----------------------|
| Mokena Baseball Softball Association | mokenabaseballsoftball.org | | www.mbsa.org |
| Jr. Griffins/Burros Football | | info@mokenaburros.com | www.mokenaburros.com |

UTILITIES

| | | | |
|---------------------|-------------------------|---------------------|-------------------|
| AT&T | www.att.com | Phone service | P: (800) 244-4444 |
| AT&T U-verse | www.uverse.att.com | Cable service | P: (877) 827-5288 |
| Comcast | www.comcast.com | Cable service | P: (866) 594-1234 |
| Commonwealth Edison | www.comed.com | Electric | P: (800) 334-7661 |
| Homefield Energy | www.homefieldenergy.com | Electric—see page 8 | P: (866) 694-1262 |
| Nicor | www.nicor.com | Gas | P: (888) 642-6748 |
| NuWay Disposal | homewooddisposal.com | Garbage Service | P: (708) 479-9555 |
| Village of Mokena | www.mokena.org | Water/Sewer/Refuse | P: (708) 479-3900 |

VILLAGE OF MOKENA - www.mokena.org

| | | | |
|---|-----------------------------|------------------------|--|
| Administrative Dept. | Office Hours 8:30a—5:00p | 11004 Carpenter St. | P: (708) 479-3900 F: (708) 479-4844 |
| Community Development Building Dept. | Office Hours 8:30a—5:00p | 11004 Carpenter St. | P: (708) 479-3930 F: (708) 479-1137 |
| Emergency Services and Disaster Agency (ESDA) | | 10940 Front St. | P: (708) 479-3922 F: (708) 479-3920 |
| Public Works Administrative | Office Hours 8:30a—5:00p | 11004 Carpenter Street | P: (708) 479-3927 F: (708) 479-4844 |
| Police | Office Hours 8:30a—5:00p | 10907 Front St. | P: (708) 479-3911 F: (708) 479-0989 |
| Street Dept. | | 19004 Wolf Rd. | P: (708) 479-3925 F: (708) 478-2142 |
| Water/Sewer Treatment Plant | Office Hours 8:30a-5:00p | 11400 W. 191st St. | P: (708) 479-3926 F: (708) 478-0236 |



Contact Information

VILLAGE GREETINGS

| | | |
|---------------|--|-------------------|
| Paula Dettman | | P: (708) 845-0177 |
|---------------|--|-------------------|

WILL COUNTY - willcountyillinois.com

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|---------------------------------|-------------------------|--|--|
| Clerk | thewillcountyclerk.com | 302 N. Chicago St. Joliet, 60432 | P: (815) 740-4615 |
| Court House | | 14 W. Jefferson Joliet, 60432 | P: (815) 727-8400 |
| Crisis Line | | Frankfort Mokena | P: (815) 469-6166 P: (708) 479-1399 |
| District #2 Representatives | willcountyboard.com | Jim Moustis 7516 Windmill Dr. Frankfort, IL 60423 | H: (815) 469-3318 W: (815) 469-4907 |
| | willcountyboard.com | Cory Singer 675 W. Vermont Rd. Frankfort, IL 60423 | C: (815) 685-2100 |
| District #12 Representatives | willcountyboard.com | Ray Tuminello 1011 Grand Mesa Ave. New Lenox, IL 60451 | P: (815) 405-8452 |
| | willcountyboard.com | Tom Weigel 2370 Gifford Pl. New Lenox, IL 60451 | H: (815) 722-0881 |
| Forest Preserve | reconnectwithnature.org | 17540 W. Laraway Rd. Joliet, 60433 | P: (815) 727-8700 |
| Health Department | willcountyhealth.org | 501 Ella Ave. Joliet, 60433 | P: (815) 727-8480 |
| Highway Department | willcountyillinois.com | 16842 W. Laraway Rd. Joliet, 60433 | P: (815) 727-8476 F: (815) 727-9806 |
| Recorder (Tax Bill info) | willcountyrecorder.com | 58 E. Clinton St. Joliet, 60432 | P: (815) 740-4637 F: (815) 740-4638 |



SUBDIVISION TAXING DISTRICTS

| Subdivision | Grade School | Fire District | Park District | Library District | Township |
|-------------------------------|------------------|---------------|---------------|------------------|-----------|
| Avenue Homes | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Barrington Square | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Barrington Square Addition | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Blackthorne Ridge | New Lenox #122 | New Lenox | Mokena | New Lenox | New Lenox |
| Boulder Ridge | New Lenox #122 | New Lenox | Mokena | New Lenox | New Lenox |
| Bridges of Mokena | Frankfort #157C | Frankfort | Mokena | Frankfort | Frankfort |
| Burnside Station | Summit Hill #161 | Mokena | Mokena | Mokena | Frankfort |
| Country Pond Estates | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Country View | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Creekview | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Crystal Creek | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Deer Brook | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Emerald Phase III | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| First Ct. (John Lee Ridge) | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Forestview (Lots 1-42) | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Forestview (Lots 43-88) | Frankfort #157C | Mokena | Mokena | Frankfort | Frankfort |
| Foxborough | New Lenox #122 | New Lenox | Mokena | New Lenox | Frankfort |
| Grasmere | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Grasmere (Cambridge Place TH) | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Grasmere (Lakeview I & II) | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Grasmere Meadows | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Grasmere (Willowalk condos) | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Green Meadows | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Hamilton Crossing TH | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Hickory Creek | Frankfort #157C | Mokena | Mokena | Mokena | Frankfort |
| Highland/Manchester | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Jenyglenn | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| John Lee Ridge (First Ct.) | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Krisview | Summit Hill #161 | Frankfort | Mokena | Mokena | Frankfort |



SUBDIVISION TAXING DISTRICTS

| Subdivision | Grade School | Fire District | Park District | Library District | Township |
|------------------------------|------------------|---------------|---------------|------------------|-----------|
| Manchester Cove/Highland | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Marilyn Estates (sewer only) | Frankfort #157C | Frankfort | None | Frankfort | Frankfort |
| Marley Creek | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Oaks, The | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Old Castle | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Old Mill Pond | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Pheasant Ridge | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Pine Grove | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Prairie Crossings | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Prairie Ridge | Mokena #159 | Frankfort | Mokena | Mokena | Frankfort |
| Prestancia | Mokena #159 | Frankfort | Mokena | Mokena | Frankfort |
| Quails Crossing/McCarthy's | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Ronspies | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| St. Mark | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Sandrock Ridge | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Sarkis Estates | New Lenox #122 | New Lenox | Mokena | New Lenox | New Lenox |
| Savannah Landings | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Sunset Lakes | Mokena #159 | Frankfort | Mokena | Mokena | Frankfort |
| Tall Grass | Mokena #159 | Frankfort | Mokena | Mokena | Frankfort |
| Tara Hills | Summit Hill #161 | Frankfort | Mokena | Mokena | Frankfort |
| Weber Wills | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Whisper Creek | New Lenox #122 | New Lenox | Mokena | New Lenox | New Lenox |
| White Pines | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |
| Woodhaven | Mokena #159 | Mokena | Mokena | Mokena | Frankfort |



